



Maintenance Of Heat Exchangers – FAC Overhead Condenser (E 4507 A/B) &
Evaporator Pre-Flash Condenser (E 3002)
MEC30394

This tender floated in NIC - CPP Portal with Tender ID: 2024_HOCL_792220_1 dt. 25/01/2024 with due date 08/02/2024 at 02:00 PM and in GeM Portal with GeM Bid No. GEM/2024/B/4535158 dt. 25/01/2024 with due date 08/02/2024 at 04:00 PM.

हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड
HINDUSTAN ORGANIC CHEMICALS LIMITED
(भारत सरकार का एक उद्यम)
(A Government of India Enterprise)
अंबालामुगल, एर्नाकुलम जिला, पिन - 682 302
AMBALAMUGAL, Ernakulam District, PIN – 682 302.
फोन: (0484) 2720911, फैक्स नंबर (0484) 2720893
Phone: (0484) 2720911, FAX No. (0484) 2720893

ई-निविदा सूचना
E- TENDER NOTICE

HOCL निम्नलिखित कार्य के लिए दो बोली प्रणाली के तहत ई-बोली आमंत्रित करता है:
HOCL Invites e-Bids under the **Two Bid system** for the following work:

Sl. No.	Description of Item and Tender No.
1	<p>कार्य का नाम : हीट एक्सचेंजर्स का रखरखाव – एफ ए सी ओवरहेड कंडेनसर (ई 4507 ए/बी) और इवैपोरेटर प्री-फ्लैश कंडेनसर (ई 3002) HOCL निविदा संदर्भ : MEC30394</p> <p>Name of Work : MAINTENANCE OF HEAT EXCHANGERS – FAC OVERHEAD CONDENSER (E 4507 A/B) & EVAPORATOR PRE-FLASH CONDENSER (E 3002) HOCL Tender Ref : MEC30394</p>

निविदा दस्तावेज www.hoclkochi.com या www.eprocure.gov.in से डाउनलोड किए जा सकते हैं।
Tender documents may be downloaded from www.hoclkochi.com or www.eprocure.gov.in.

इच्छुक पार्टियां निविदा में भाग लेने के लिए कृपया एनआईसी ई प्रोक्योरमेंट पोर्टल (यूआरएल: <https://eprocure.gov.in/eprocure/app>) पर पंजीकृत हो सकती हैं। निर्दिष्ट ऑनलाइन प्रक्रिया का अलावा अन्य प्रस्तुत निविदाएं स्वीकार नहीं की जाएंगी। कृपया प्रस्ताव जमा करना संप्रहलकिसी भी परिशिष्ट/शुद्धिपत्र/विस्तार का लिए नियमित रूप संपरोक्त साइटों पर जाएं।

Interested parties may please get registered with NIC e procurement portal (URL: <https://eprocure.gov.in/eprocure/app>) to participate in the tender. Tenders submitted other than through online procedure specified will not be accepted. Please visit the above sites regularly for any addendum/ corrigendum/ extension before submitting the offers.

कृपया विशिष्टताओं और नियमों और शर्तों की पुष्टि करता है **दो बोली प्रणाली** का तहत अपनी ई-बोली जमा करें।

Please submit your E-bids under the **Two Bid system** confirming to the specifications and the terms and conditions.

हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड के लिए और उनकी ओर से
For and on behalf of Hindustan Organic Chemicals Limited
(GSTN:32AAACH2663P1ZG),(CIN:I99999MN1960GOI011895)

मंगेश वी. शहासने MANGESH V. SHAHASANE
महाप्रबंधक (यांत्रिक/यूटिलिटीस) GENERAL MANAGER (MECHANICAL/UTILITIES)



हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड
HINDUSTAN ORGANIC CHEMICALS LIMITED
(भारत सरकार का एक उद्यम)
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अंबालामुगल, एर्नाकुलम जिला, पिन - 682 302
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Phone: (0484) 2720911, FAX No. (0484) 2720893

MEC30394

Dear Sir,

हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड भारत सरकार का उपक्रम है जो कोच्चि, केरल, भारत में अपने संयंत्र में फिनोल, एसीटोन और हाइड्रोजन पेरोक्साइड का निर्माण करता है। एचओसीएल ने **हीट एक्सचेंजर्स का रखरखाव – एफ ए सी ओवरहेड कंडेनसर (ई 4507 ए/बी) और इवैपोरेटर प्री-फ्लैश कंडेनसर (ई 3002)** के लिए ई-निविदाएं आमंत्रित की हैं। एचओसीएल ने मैसर्स एनआईसी के साथ एक समझौता किया है। अपने पोर्टल <https://eprocure.gov.in/eprocure/app> के माध्यम से ई-खरीद के लिए। आप कृपया एस निविदा में भाग लेने के लिए एनआईसी के साथ एक विक्रेता के रूप में पंजीकृत हो सकते हैं।

Hindustan Organic Chemicals Limited is a Government of India Undertaking manufacturing Phenol, Acetone & Hydrogen Peroxide at its plant at Kochi, Kerala, India. HOCL invites e-tenders for **MAINTENANCE OF HEAT EXCHANGERS – FAC OVERHEAD CONDENSER (E 4507 A/B) & EVAPORATOR PRE-FLASH CONDENSER (E 3002)**. HOCL has entered into an agreement with M/s. NIC for e-procurement through their portal <https://eprocure.gov.in/eprocure/app>. You may please get registered as a vendor with NIC for participating in this tender.

निविदा दस्तावेज एचओसीएल की वेबसाइट www.hoclkochi.com, <https://> बाजार और <https://eprocure.gov.in/eprocure/app> पर अपलोड किए जाते हैं।

Tender documents are uploaded in HOCL website www.hoclkochi.com, <https://> market & <https://eprocure.gov.in/eprocure/app>

संलग्न दस्तावेजों का सूचकांक इसके साथ संलग्न है। आपसे अनुरोध है कि कृपया अपनी निविदा तैयार करने/प्रस्तुत करने से पहले सभी दस्तावेजों को विस्तार से पढ़ लें।

Index of documents enclosed is attached herewith. You are requested to kindly go through all the documents in detail before preparing/submitted your tender.

आप अपना प्रस्ताव दो-बोली प्रणाली पर निर्दिष्ट नियत तारीख और समय से पहले ऑनलाइन जमा कर सकते हैं।

You may submit your offer on **Two-bid system** online before the due date and time specified.

धन्यवाद, Thanking you,

आपका आभारी, Yours Faithfully,
हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड के लिए (CIN: L999999MH1960GOIO11895),
For Hindustan Organic Chemicals Limited (CIN: L999999MH1960GOIO11895),

मंगेश वी. शहासने MANGESH V. SHAHASANE
महाप्रबंधक (यांत्रिक/यूटिलिटीस) GENERAL MANAGER (MECHANICAL/UTILITIES)



INDEX

TENDER NOTICE FOR MAINTENANCE OF HEAT EXCHANGERS – FAC OVERHEAD CONDENSER (E 4507 A/B) & EVAPORATOR PRE-FLASH CONDENSER (E 3002)

कार्य का नाम: हीट एक्सचेंजर्स का रखरखाव – एफ ए सी ओवरहेड कंडेनसर (ई 4507 ए/बी) और इवेपोरेटर प्री-फ्लैश कंडेनसर (ई 3002)

1	General Terms and conditions of the tender निविदा के सामान्य नियम एवं शर्तें	ANNEXURE - I
2	Scope of work काम की गुंजाइश	ANNEXURE - II
3	Special Conditions of Contract अनुबंध की विशेष शर्तें	ANNEXURE - III
4	Compliance/No Deviation Statement अनुपालन/कोई विचलन नहीं विवरण	ANNEXURE - IV
5	Compliance of General Conditions of Contract (GCC) अनुबंध की सामान्य शर्तों का अनुपालन (जीसीसी)	ANNEXURE - V
6	Check List जांच सूची	ANNEXURE - VI
7	ESI, PF, Labour Law etc. – Requirements ईएसआई, पीएफ, श्रम कानून आदि - आवश्यकताएँ	ANNEXURE A, B, C & D
8	Labour Laws लेबर रूल्स	
9	Safety, Health & Environment (SHE) Conditions सुरक्षा, स्वास्थ्य एवं पर्यावरण (एसएचई) स्थितियाँ	
10	Proforma of Declaration of Black Listing/ Holiday Listing काली सूची/अवकाश सूची की घोषणा का प्रोफार्मा	
11	Bidder Information बोली लगाने वाले की जानकारी	ANNEXURE - E
12	Self Declaration of Local Content स्थानीय सामग्री की स्व-घोषणा	ANNEXURE - F
13	Bid Security Declaration बोली सुरक्षाघोषणा	ANNEXURE - H
14	Bank Guarantee (for EMD/Security Deposit) बैंक गारंटी (ईएमडी/सुरक्षा जमा के लिए)	ANNEXURE - Q
15	Declaration of Compliance of Order (Public Procurement No.1, 2 & 3) dt. 23 Jul 2020 & 24 Jul 2020 on Restrictions under Rule 144 (xi) of the General Financial Rules (GFRs), 2017. सामान्य वित्तीय नियम (जीएफआर), 2017 के नियम 144 (xi) के तहत प्रतिबंधों पर आदेश (सार्वजनिक खरीद संख्या 1, 2 और 3) दिनांक 23 जुलाई 2020 और 24 जुलाई 2020 के अनुपालन की घोषणा।	ANNEXURE - R
16	Instructions to the Contractors for use of Vehicles वाहनों के उपयोग के लिए ठेकेदारों को निर्देश	ANNEXURE – S
17	Scaffolding manual	ANNEXURE - AC



इस दस्तावेज़ को सभी पृष्ठों पर बोलीदाता द्वारा हस्ताक्षरित और मुद्रांकित किया जाना है और ई-निविदा के साथ मिला किया जाना है

हिंदुस्तान ऑर्गेनिक केमिकल्स लिमिटेड (भारत सरकार का एक उद्यम) बालामुगल पीओ, एर्नाकुलम जिला, केरल - 682 302।

बोलीदाताओं को वैध डिजिटल हस्ताक्षर प्रमाणपत्रों का उपयोग करते हुए केंद्रीय सार्वजनिक खरीद पोर्टल (भारत सरकार) पर इलेक्ट्रॉनिक रूप से अपनी बोलियों की सॉफ्ट कॉपी जमा करनी होगी। नीचे दिए गए निर्देश बोलीदाताओं को सीपीपी पोर्टल पर पंजीकरण करने में सहायता करने, आवश्यकताओं के अनुसार अपनी बोलियां तैयार करने और सीपीपी पोर्टल पर अपनी बोलियां ऑनलाइन जमा करने के लिए हैं।

सीपीपी पोर्टल पर ऑनलाइन बोलियां जमा करने के लिए उपयोगी अधिक जानकारी यहां प्राप्त की जा सकती है:
<https://eprocure.gov.in/eprocure/app>

पंजीकरण

1. बोलीदाताओं को सीपीपी पोर्टल पर "ऑनलाइन बोलीदाता नामांकन" लिंक पर क्लिक करके केंद्रीय सार्वजनिक खरीद पोर्टल (यूआरएल: <https://eprocure.gov.in/eprocure/app>) के ई-प्रोक्योरमेंट मॉड्यूल पर नामांकन करना आवश्यक है। जो निःशुल्क है।
2. नामांकन प्रक्रिया के भाग के रूप में, बोलीदाताओं को एक विशिष्ट उपयोगकर्ता नाम चुनना होगा और अपने खातों के लिए एक पासवर्ड निर्दिष्ट करना होगा।
3. बोलीदाताओं को सलाह दी जाती है कि वे पंजीकरण प्रक्रिया के हिस्से के रूप में अपना वैध ईमेल पता और मोबाइल नंबर पंजीकृत करें। इनका उपयोग सीपीपी पोर्टल से किसी भी संचार के लिए किया जाएगा।
4. नामांकन के बाद, बोलीदाताओं को अपने प्रोफाइल के साथ सीसीए इंडिया (जैसे सिफ़ी / एनकोड / ईमुद्रा आदि) द्वारा मान्यता प्राप्त किसी भी प्रमाणन प्राधिकरण द्वारा जारी अपने वैध डिजिटल हस्ताक्षर प्रमाण पत्र (हस्ताक्षर कुंजी उपयोग के साथ तृतीय श्रेणी प्रमाण पत्र) पंजीकृत करने की आवश्यकता होगी।
5. एक बोलीदाता द्वारा केवल एक वैध डीएससी पंजीकृत किया जाना चाहिए। कृपया ध्यान दें कि बोलीदाता यह सुनिश्चित करने के लिए जिम्मेदार हैं कि वे अपने डीएससी को दूसरों को उधार नहीं देते हैं जिससे दुरुपयोग हो सकता है।
6. इसके बाद बोलीदाता अपना यूजर आईडी/पासवर्ड और डीएससी/ई-टोकन का पासवर्ड दर्ज करके सुरक्षित लॉग-इन के माध्यम से साइट पर लॉग इन करता है।

निविदा दस्तावेजों की खोज

1. सीपीपी पोर्टल में विभिन्न खोज विकल्प बनाए गए हैं, ताकि बोली लगाने वालों को सक्रिय निविदाओं को कई मापदंडों द्वारा खोजने में सुविधा हो। इन मापदंडों में निविदा आईडी, संगठन का नाम, स्थान, तिथि, मूल्य आदि शामिल हो सकते हैं। निविदाओं के लिए उन्नत खोज का एक विकल्प भी है, जिसमें बोली लगाने वाले कई खोज मापदंडों को जोड़ सकते हैं जैसे संगठन का नाम, अनुबंध का रूप, स्थान, दिनांक, अन्य कीवर्ड आदि सीपीपी पोर्टल पर प्रकाशित निविदा की खोज के लिए।
2. एक बार जब बोलीदाताओं ने उन निविदाओं का चयन कर लिया जिनमें वे रुचि रखते हैं, तो वे आवश्यक दस्तावेज/निविदा कार्यक्रम डाउनलोड कर सकते हैं। इन निविदाओं को संबंधित 'माई टेंडर्स' फ़ोल्डर में स्थानांतरित किया जा सकता है। यह सीपीपी पोर्टल को निविदा दस्तावेज में कोई शुद्धिपत्र जारी होने की स्थिति में एसएमएस/ई-मेल के माध्यम से बोलीदाताओं को सूचित करने में सक्षम बनाएगा।
3. यदि बोलीदाता हेल्पडेस्क से कोई स्पष्टीकरण/सहायता प्राप्त करना चाहता है तो उसे प्रत्येक निविदा को दी गई विशिष्ट निविदा आईडी को नोट करना चाहिए।



बोली की तैयारी

1. बोलीदाता को अपनी बोली जमा करने से पहले निविदा दस्तावेज पर प्रकाशित किसी भी शुद्धिपत्र को ध्यान में रखना चाहिए।
2. बोली का हिस्सा का रूप में प्रस्तुत किए जाने वाले आवश्यक दस्तावेजों को समझने के लिए कृपया निविदा विज्ञापन और निविदा दस्तावेज को ध्यान से देखें। कृपया उन कवरों की संख्या पर ध्यान दें जिनमें बोली दस्तावेज जमा किए जा रहे हैं, दस्तावेजों की संख्या - जिसमें प्रस्तुत किए जाने वाले दस्तावेज का नाम और सामग्री शामिल है। इनमें से किसी भी विचलन का कारण बोली को अस्वीकार किया जा सकता है।
3. बोलीदाता, निविदा दस्तावेज/अनुसूची में दर्शाए गए अनुसार प्रस्तुत किए जाने वाले बोली दस्तावेजों को अग्रिम रूप से तैयार कर लें और आम तौर पर, वपीडीएफ/एक्सएलएस/आरएआर/डीडीबीयूएफ/जिजी प्रारूपों में हो सकते हैं। बोली दस्तावेजों को 100 डीपीआई का साथ ब्लैक एंड व्हाइट विकल्प का साथ स्कैन किया जा सकता है जो स्कैन किए गए दस्तावेज का आकार को कम करने में मदद करता है।
4. मानक दस्तावेजों का एक ही सेट को अपलोड करने में आवश्यक समय और प्रयास से बचने के लिए, जिन्हें प्रत्येक बोली का एक भाग का रूप में प्रस्तुत करने की आवश्यकता होती है, ऐसे मानक दस्तावेजों (जैसे प्रैन कार्ड की प्रति, वार्षिक रिपोर्ट, लक्षा परीक्षण प्रमाण पत्र आदि) को अपलोड करने का प्रावधान।) बोलीदाताओं को प्रदान किया गया है। बोलीदाता ऐसे दस्तावेजों को अपलोड करने के लिए उनका लिए उपलब्ध "माई स्पेस" या "अन्य महत्वपूर्ण दस्तावेज" क्षेत्र का उपयोग कर सकते हैं। बोली जमा करते समय इन दस्तावेजों को सीधे "माई स्पेस" क्षेत्र से जमा किया जा सकता है, और बार-बार अपलोड करने की आवश्यकता नहीं है। इससे बोली जमा करने की प्रक्रिया के लिए आवश्यक समय में कमी आएगी।

नोट: My Documents स्थान का अपलोड करने की प्रक्रिया को आसान बनाने के लिए बोलीदाताओं को दिया गया एक भंडार है। यदि बोलीदाता नए दस्तावेज स्थान में अपन दस्तावेज अपलोड किए हैं, तो यह स्वचालित रूप से यह सुनिश्चित नहीं करता है कि दस्तावेज तकनीकी बोली का हिस्सा हैं।

बोलियां जमा करना

1. बोलीदाता को बोली जमा करने के लिए काफी पहले ही साइट पर लॉग इन करना चाहिए ताकि वसमय पर यानी बोली जमा करने के समय पर या उससे पहले बोली अपलोड कर सकें। अन्य मुद्दों का कारण किसी भी दली के लिए बोलीदाता जिम्मेदार होगा।
2. बोलीदाता को निविदा दस्तावेज में दर्शाए अनुसार आवश्यक बोली दस्तावेजों को एक-एक करके डिजिटल रूप से हस्ताक्षरित और अपलोड करना होगा।
3. बोलीदाता को निविदा शुल्क / ईएमडी का भुगतान करने के लिए "ऑफलाइन" का रूप में भुगतान विकल्प का चयन करना होगा और उपकरण का विवरण दर्ज करना होगा।
4. बोलीदाता को निविदा दस्तावेज में निर्दिष्ट निर्देशों के अनुसार ईएमडी तैयार करनी चाहिए। मूल को बोली जमा करने की अंतिम तिथि तक या निविदा दस्तावेजों में निर्दिष्ट अनुसार संबंधित अधिकारी को व्यक्तिगत रूप से प्रोस्ट/कूरियर/दिया जाना चाहिए। भौतिक रूप से भेजा गया डीडी/किसी अन्य स्वीकृत साधन का विवरण स्कैन की गई प्रति में उपलब्ध विवरण और बोली जमा करने के समय दर्ज किए गए डाटा से मेल खाना चाहिए। अन्यथा अपलोड की गई बोली अस्वीकार कर दी जाएगी।
5. बोलीदाताओं से अनुरोध है कि वे जांच करें कि वे आवश्यक रूप से प्रदान किए गए प्रारूप में अपनी वित्तीय बोलियां जमा करें और कोई अन्य प्रारूप स्वीकार्य नहीं है। यदि मूल्य बोली को निविदा दस्तावेज के साथ मानक बीओक्यू प्रारूप के रूप में दिया गया है, तो इसका डाउनलोड किया जाना है और सभी बोलीदाताओं द्वारा भरा जाना है। बोलीदाताओं को बीओक्यू फ़ाइल डाउनलोड करनी होगी, इसको खोलना होगा और सफ़ेद रंग (असुरक्षित) सेट को उनका संबंधित वित्तीय उद्घरण और अन्य विवरण (जैसे बोलीदाता का नाम) के साथ पूरा करना होगा। कोई अन्य सेट नहीं बदला जाना चाहिए। एक बार विवरण पूरा हो जाने के बाद, बोलीदाता को फ़ाइल नाम बदल बिना इससे हटाना चाहिए और इस ऑनलाइन जमा करना चाहिए। यदि बोलीदाता द्वारा बीओक्यू फ़ाइल को संशोधित पाया जाता है, तो बोली को अस्वीकार कर दिया जाएगा।
6. सर्वर समय (जो बोलीदाताओं के डैशबोर्ड पर प्रदर्शित होता है) को बोलीदाताओं द्वारा बोली जमा करने के बोलियां खोलने आदि की समय सीमा को संदर्भित करने के लिए मानक समय माना जाएगा। बोलीदाताओं को बोली जमा करने के दौरान इस समय का पालन करना चाहिए।
7. डाटा की गोपनीयता सुनिश्चित करने के लिए बोलीदाताओं द्वारा प्रस्तुत किए जा रहे सभी दस्तावेजों को पीकेआई एन्क्रिप्शन तकनीकों का उपयोग करके एन्क्रिप्ट किया जाएगा। दर्ज किए गए डाटा को अनधिकृत व्यक्तियों द्वारा बोली खोलने के समय तक नहीं देखा जा सकता है। सुरक्षित सॉफ्टवेयर लैयर 128 बिट एन्क्रिप्शन तकनीक का उपयोग करके बोलियों की गोपनीयता बनाए रखी जाती है। संवर्धनशील क्षेत्रों का डाटा भंडारण एन्क्रिप्शन किया जाता है। कोई भी बोली दस्तावेज जो सर्वर पर अपलोड किया जाता है, सिस्टम द्वारा उत्पन्न सममित कुंजी का उपयोग करके सममित एन्क्रिप्शन के अधीन होता है। इसका अलावा यह कुंजी खरीदारों/बोली खोलने वाले की सार्वजनिक कुंजी का उपयोग करके असममित एन्क्रिप्शन के अधीन है। कुल मिलाकर, अपलोड किए गए निविदा दस्तावेज अधिकृत बोली खोलने वालों द्वारा निविदा खोलने के बाद ही पढ़ने योग्य हो जाते हैं।



8. अपलोड किए गए निविदा दस्तावेज अधिकृत बोली खोलनद्वारा द्वारा निविदा खोलनके बाद ही पढ़ना योग्य हो जाते हैं।
9. बोलियों को सफलतापूर्वक और समय पर प्रस्तुत करने पर (अर्थात् पोर्टल में "फ्रीज बिड सबमिशन" पर क्लिक करने के बाद), पोर्टल एक सफल बोली सबमिशन संदेश देगा और बोली संख्या के साथ एक बोली सारांश प्रदर्शित किया जाएगा। और अन्य सभी प्रासंगिक विवरणों के साथ बोली जमा करने की तिथि और समय।
10. बोली सारांश मुद्रित किया जाना चाहिए और बोली प्रस्तुत करने वाली पावटी के रूप में रखा जाना चाहिए। इस पावटी का उपयोग किसी भी बोली खोलन के बचक के लिए प्रवेश पास के रूप में किया जा सकता है।

बोलीदाताओं को सहायता

1. निविदा दस्तावेज और उसमें निहित नियमों और शर्तों से संबंधित किसी भी प्रश्न को निविदा के लिए निविदा आमंत्रण प्राधिकारी या निविदा में इंगित संबंधित संपर्क व्यक्ति को संबोधित किया जाना चाहिए।
2. ऑनलाइन बोली जमा करने की प्रक्रिया से संबंधित कोई भी प्रश्न या सामान्य रूप से सीपीपी पोर्टल से संबंधित प्रश्नों को 24x7 सीपीपी पोर्टल हेल्पडेस्क को निर्देशित किया जा सकता है।

संपर्क व्यक्ति (राष्ट्रीय सूचना विज्ञान केंद्र)

HOCL कार्य समन्वयक

श्री. मिथुन बाबू, सीनियर सिस्टम एनालिस्ट - HOCL
मोबाइल नंबर : 8921387812, 8547196394

श्री. एल्दोस बेबी, सहायक प्रबंधक (यांत्रिक)
मोबाइल नंबर : 7012497507/9745667399/
0484 2727394



This Document to be Signed and Stamped by Bidder on All Pages and Submitted along with the E-Tender

**HINDUSTAN ORGANIC CHEMICALS LIMITED
(A Government of India Enterprise)
Ambalamugal P.O.,Ernakulam District, Kerala – 682 302.**

General instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the Central Public Procurement Portal(Govt. Of India), using valid **Digital Signature Certificates**. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

1. Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrolment**” on the CPP Portal which is **free of charge**.
2. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
3. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
4. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
5. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
6. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

1. There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
2. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
3. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.



PREPARATION OF BID

1. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
3. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
4. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

SUBMISSION OF BIDS

1. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
3. Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.
4. Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.
6. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
7. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.



8. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
9. Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
10. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
2. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

Contact Person (National Informatics Centre)

Mr. Midhun Babu
Sr. Systems Analyst - HOCL
Mobile No. 8921387812, 8547196394

HOCL Work Co-ordinator

Mr. Eldhose Baby
Assistant Manager (Mechanical)
**Mobile No. 7012497507/9745667399/
0484 2727394**



ANNEXURE-I

GENERAL TERMS AND CONDITIONS OF THE TENDER

EARNEST MONEY DEPOSIT NOT APPLICABLE TO NSIC/MSME / SSI Units /PSUs

Quotation shall accompany an EMD of ₹19,000/- shall be paid by crossed DD/Bankers Cheque/thro' NEFT.

Bank Details - Central Bank of India, Tripunithura
- A/c No. 3580607136
- IFSC - CBIN0284515

Details of bank transfer should be indicated in your technical offer. Quotations not accompanied with EMD, are liable to be rejected.

EMD of the tenderer will be forfeited under the following conditions:-

1. If after opening of the tender, the tenderer revokes his tender or increase his quoted rates.
2. If the tenderer does not commence the work after awarding the contract.
3. No interest on EMD will be paid.
4. EMD of the successful tenderer will be adjusted against the security deposit.
5. EMD of unsuccessful bidders shall be refunded after finalization of the contract and no interest shall be payable.
6. The tender is revoked or varied during its validity period.
7. The Prices are increased unilaterally after the tender opening and during its validity.
8. The tenderer after intimation of acceptance of the tender fails to execute the agreement/or furnish security deposit within the stipulated time.

Pre-Qualification Criteria (to be included in the Technical Bid).

- Complete set of Tender Document duly filled in and signed by the Tenderer as prescribed in different clauses of the Tender Document.
- GCC duly filled in the relevant portions, signed and stamped all the pages by the tenderer (The tenderers have to download the GCC (General Conditions of Contract) from our web site www.hoclkochi.com and the same has to be returned along with the technical bid duly signed and stamped in all pages.
- Tender should accompany the details asked in A, B,C, D, E , F, H, Q,R, S & AC
- Copies of work orders already completed or in progress
- Completion certificates
- Organization chart with details of key persons
- The bidder should have adequate number of equipments/tools/tackles/scaffolding pipe/clamps/ staging materials in sound condition for the execution of the work within the stipulated time. The equipment details should be furnished.
- Concurrent commitments
- GSTN registration
- Experience on similar works executed during the last five years and details like monetary value, proof of satisfactory completion of works etc.
- In the case of MSME, necessary certificate shall be submitted in the Technical Bid.



- The bidder should have well qualified workforce in adequate numbers for handling various stages of the work. The staff/workers details are to be furnished.
- A tentative programme for the execution and completion of work within the time specified.
- Copies of work orders already completed or in progress

Clause - 1 & 2 (not applicable to MSME)

1. Average annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least **₹2 Lakhs**. (Details of annual financial turnover to be submitted with Documentary proof).
2. Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following:

Three similar completed works costing not less than the amount equal to **₹2.55 Lakhs**.
OR
Two similar completed works costing not less than the amount equal to **₹3.20 Lakhs**.
OR
One similar completed works costing not less than the amount equal to **₹5.00 Lakhs**.

Security Deposit

- Total security deposit shall be 5% of total contract value. This shall be recovered through deductions at the rate of 5% (Five percent) of the value of each running account bill till the total security deposit amount is collected, after which no further deductions shall be made on this account.
- Security Deposit shall be refunded not later than 60 days to the contractor without any interest after the completion of contract in all respects and completion of all such obligations under the contract.

Performance Security

- Performance security shall be 10% of total work order value of the contract. It shall be furnished within 21 days after notification of award and it shall remain valid for a period of 60 days after completion of work.
- Performance Security shall be furnished in the form of Account Payee Demand Draft/ Bank Guarantee issued from any Commercial Bank in India/ on online payment in an acceptable form.

Liquidated Damages

In case the contractor fails to complete the work within the stipulated period, contractor shall be liable to pay a LD of ½% (half percent) of the contract value **per day** for the delay or part thereof subject to a maximum of 5% (Five percent) of the contract value.

Period of Contract

Period of contract shall be **6 Months** from the date of issue of Work Order.

Defect Liability Period (Period of Liability)

The contractor shall guarantee the entire work for a period of 12 months from the date of completion of work.



Scope of Supply

Materials

a. Contractor's Scope

All skilled & Unskilled manpower requirement for the work shall be arranged by the contractor.

Supply of Scaffolding material (pipe, clamps and base plates) and erection of scaffolding if required shall be arranged by the contractor.

b. HOCL's Scope

HOCL shall issue hoses, gaskets (metallic / CAF), pressure gauges, fasteners, tube plugs, air, water, electricity at one point free of cost to the Contractor. In case of CAF Gaskets, HOCL shall provide only the gasket sheets (free of cost) to the contractor. The contractor has to make arrangements to cut the gaskets to the required size. Fasteners (if required) for the final box up work shall be issued by HOCL at free of cost.

Tools and Tackles

a. Contractor's Scope

All machines, tools, tackles, lifting equipments such as crane, chain pulleys, slings, D-shackles, hydraulic test pumps and other tools and equipments required for the satisfactory completion of the work shall be arranged by the contractor.

Crane / derrick required for the successful completion of the entire work shall be arranged by the contractor at his own cost.

b. HOCL's Scope

Calibrated pressure gauges for hydrotest shall be given by HOCL which shall be returned back without any damage.

Water & Power

HOC will provide water and power at one point free of cost.

General Site Cleaning

Working site should always be kept cleaned up to the entire satisfaction of the Engineer/Officer-In-Charge. Upon completion of the work, all materials shall be transported to designated locations in HOCL premises as directed by the Engineer/Officer-In-Charge on daily basis. Material reconciliation has to be carried out before submitting the bill.

Time of Completion

The entire work has to be completed within 4 days from the date of clearance to start the work.

Validity of The Tender

The tender shall be kept valid for acceptance for a period of THREE months from the last date prescribed for receipt of the tender.

A Tenderer shall not be entitled during the said period of three months without the consent in writing of the company to revoke or cancel his tender or to vary the tendered rate or any terms thereof.



Price

The Contract will be awarded on fixed all-inclusive price unless otherwise specified. All rates in the tender shall cover applicable taxes, levies and duties. However applicable GST will be paid by HOCL subject to the successful tenderer having GST registration with Central Excise.

The price shall be quoted both in figures and words. In case a tenderer has quoted two different prices in words and figures the lower of the two will be considered valid and binding on the tenderer.

Payment Terms

- 95% payment will be made on pro rata basis after completion of work and certification by Engineer-in-Charge. (If the work is completed in all respective, otherwise Clause 'X' & Clause 'Y' will be applicable.)
- Balance 5% payment will be kept as security deposit and it will be released after the completion of contract in all respects & completion of all obligations under the contract.

Contract Preference

Contract / Price Preference or any other concessions applicable for **MSME / SSI Units / PSUs** will be as per latest Government of India Directives. For availing this benefit, the bidder shall make their claim in the Bid itself and enclose necessary documentary evidence to prove their eligibility.

WE HAVE ALSO FLOATED TENDER IN GeM PORTAL. IF ANY PARTY QUOTED THROUGH GeM PORTAL AND BECAME L₁ COMPARED TO THE RATES IN NIC PORTAL, WORK WILL BE AWARDED TO THE GeM BIDDER AND VICE VERSA.

OTHER TERMS AND CONDITIONS

General Conditions of Contract (GCC) of HOCL

The General Conditions of Contract of the company is applicable to, and forms part of the contract. The General Conditions of Contract of HOCL is available in the office of The Chief General Manager (HR) of HOCL, Ambalamugal or can be downloaded from our Web site www.hoclkochi.com.

Right to Issue Addendum

The company reserves the right to issue any addendum to the tender document to clarify/amend/supplement and/ or delete any of the conditions, clauses or terms stated in the tender documents. Each addendum issued shall be distributed to the tenderer or his authorized representative and each such addendum shall become part of the tender documents.

Due Date & Time: Due date for submission of tender is (Closing date) **08/02/2024 at 02.00 PM.**

Opening of Bids: The Bids will be opened on **09/02/2024 at 02.00 PM** electronically. Technically acceptable bidders will be informed about the date and time of opening of the price bids by emails.

Validity of Offer: Offer shall be valid for a minimum period of 90 days from the last date of submission stipulated for the tender.



Submission of Bids:

PRICE BID SUBMISSION-BOQ: Bidders are requested to note that they should necessarily **submit their financial bids in the format provided and no other format is acceptable.** If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. **Bidders are required to download the BOQ file, open it and complete the blue coloured (unprotected) cells with their respective financial quotes and other details** Refer Instructions to Bidder for Online Bid Submission. **(such as name of the bidder).** No other cells should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.

RIGHT TO REJECT A BID: HOCL reserves the right to reject any bid due to reasons such as (a) Vendor not following above bidding procedures (b) Vendor not being technically acceptable to HOCL (c) Not enclosing EMD with the techno commercial bid or EMD paid being lesser than the stipulated amount (d) Vendor not agreeing with the general conditions of the tender. (e) Not enclosing any particular documents asked for (f) Any other valid reasons.

SIGNING & STAMPING ON ALL PAGES OF BIDS: The vendor shall sign and stamp on all the pages of the bids uploaded, failing which bids are liable to be rejected.



ANNEXURE-II

SCOPE OF WORK

General Scope of Work for Maintenance of Heat Exchanger E 4507 (FAC Overhead Condenser) and E 3002 (Evaporator Pre-Flash Condenser) include but not limited to the following:

1. Once the equipment is ready for maintenance after the issue of safety permit, isolation of equipment by putting blinds/ spectacle blinds in feed (inlet) and out let nozzles and all other nozzles indicated/instructed for the purpose and fix blind number tags.
2. Record the blind tag Nos. in the blind register and obtain signature in the register by Engineer-in-Charge.
3. Assisting the inspecting team engaged in the inspection of Heat Exchanger.
4. CRANE / DERRICK required for the successful completion of the entire work shall be arranged by the contractors at his own cost.
5. Supply of Scaffolding material (pipe and clamps) and erection of scaffolding if required shall be arranged by the contractor.

The Detailed Scope of Work Includes but Not Confined to the Following:

1. Blinding of all nozzles including inlet and outlet lines, temperature indicators, and pressure gauge nozzles of the equipment. Providing end blinds on all the piping flanges. Utmost care should be taken while blinding the flare system, in order to avoid any disturbance in flare system
2. Removal of nuts of foundation bolt after removing the grouting.
3. DROPPING OF THE HEAT EXCHANGER (INCLUDING SHELL) TO GROUND LEVEL WITH CRANE/ DERRICK WITHOUT DAMAGING THE FOUNDATION OR EXCHANGER. THE EXCHANGERS, E 4507 IS ABOUT 15MT AT AN ELEVATION OF ABOUT 10 MTRS AND E 3002 IS ABOUT 13MT AND AT AN ELEVATION OF ABOUT 20 MTRS. SUITABLE CRANE/DERRICK SHALL BE ARRANGED BY THE CONTRACTOR.
4. Transport the exchanger to suitable location, secure the exchanger to a proper place and pull the tube bundles. Cleaning of all nozzles and flange faces
5. Cleaning of the tube bundle/shell will be arranged by HOC through other agency.
6. Re-assembly of Heat Exchanger and hydro testing of the same as per the scope of work.
7. RE-ERECTION OF THE HEAT EXCHANGER ASSEMBLY WITHOUT DAMAGING THE EXCHANGER AND FOUNDATION AFTER CLEANING THE FOUNDATION BOLTS AND NUTS.
8. Normalizing pipe lines of the Exchanger by putting new gaskets without disturbing the flare system as per the instruction of Engineer-in-Charge.
9. Necessary scaffolding has to be provided wherever required by the contractor at his cost.
10. HOC will be providing only the necessary gaskets nuts and bolts. All other items required for the job has to be brought by the contractor.
11. Test certificate of the crane and lifting tools and tackles has to be provided before commencement of work.



GENERAL PROCEEDURE FOR FLOATING HEAT EXCHANGERS

1. Once the equipment is ready for maintenance after the issue of safety permit, Isolation of equipment by putting blinds/spectacle blinds in feed and out let nozzles and all other nozzles indicated for the purpose and fix blind number tags as per the instruction of Engineer in charge.
2. Open and remove channel head cover
3. Open and remove channel head
4. Open and remove shell cover and floating head cover.
5. Pull out the tube bundle and bringing it to ground as per the instruction of Engineer-in-Charge.
6. Clean the tubes and shell, channel head cover, channel head shell, floating head, floating head cover and dish end cover using hydro blasting machine (Karcher Pump) available in HOCL and all flange serration by scrappers / wire brushes. If Hydroblasting is required for cleaning, the same will be arranged by HOCL at their cost.
7. Blinding shell side and tube side in the required sequence and stages, suitable for hydrotest of tube side and shell side separately.
8. Assemble the tube bundle, channel head shell, channel head cover, floating head, floating head cover and dish end cover in required sequence and stages suitable for Hydrotest of tube side and shell side separately.
9. Hydrotest the exchanger on shell side and tube side and floating head gasket, dish end cover gasket.
10. Leaking tubes if any noticed during hydrotest should be plugged using CS/SS/Brass plugs as per the instruction of Engineer-in-charge. Required plugs will be supplied by HOC at free of cost. Repeat the hydrotest if any leak at shell side / tube side.
11. You shall get the hydrotest witnessed by Engineer # in-charge / 3rd party Inspector.
12. Test rings should be used for testing floating head type exchangers tube bundle. (Test rings are available in main store yard / maintenance workshop, the same has to be identified, cleaned, transported to the heat exchanger. After testing, the test rings are to be transported back to the original location).
13. Test pressure for hydrotesting should be as per the instruction of the Inspector/Engineer-in-charge.
14. Removal of isolations (ie. blind, spectacle blinds, blind tags etc.) for normalizing the Heat Exchanger.
15. Hot bolting of the flanges after putting the equipment in line if it is required. However, this activity will not be counted for the completion time for the work.
16. In case of cleaning of tubes by hydroblasting (by HOCL through other agencies), there will be a gap of 1 or 2days (for cleaning) in between opening / boxing up of exchanger. However, this activity will not be counted for the completion of the work.

Note :

Clause No. X : 50% of the quoted rate only will be paid to the party if the tube bundle is not pulled out and brought to the ground (ie. only hydro testing of the tube side and shell side and plugging of the leaking tube is done.)

Clause No. Y : 50% of the quoted rate only will be paid to the party if HOCL provide crane for the entire work.

TESTING AND INSPECTION

HOCL shall inspect the equipments during the work in progress along with the 3rd party inspector arranged by HOCL. All the necessary assistance shall be provided by the contractor to the Inspectors during inspection of the equipments. Contractor has to follow all the instruction given by HOCL Engineer-in-Charge, Inspection Engineer & 3rd party Inspector.



ANNEXURE-III

SPECIAL CONDITIONS OF CONTRACT

HOCL is planning to take 30 days shutdown in 2024. Since the external environment is favourable to HOCL, all works has to be completed within the stipulated period for early startup of plant. The contractor has to put people as 12 hrs. shift basis (2 shifts – 8.00AM – 8.00PM, 8.00PM – 8.00AM) in full strength. Contractor has to take care the same while submitting their offer. Any deviation will be viewed very seriously. Also please note that the completion period spelt in NIT is for each work. (Hence, the LD Clause will be applicable to each work also.)

1. Contractor has to ensure that one electrician and one safety officer should be available in both the shifts in each site.
2. Contractor has to ensure that there should not be any delay in shift change overtime. The work has continue in same momentum during shift change time (8.00AM & 8.00PM). Measures to be made by the contractor to bring workers in advance for the same.
3. All manpower, tools, tackles, hydraulic test pumps, lifting tools, ropes, wire brushes, chain pulley block, wheel barrows etc. whatever required for the work are to be arranged by the contractor. **A list of tools and tackles intended to be brought for the work by the contractor has to be kept along with the bid.**
4. Spiral wound Gaskets, bolts, nuts, fasteners required for the work will be supplied by HOCL free of cost **as per requirement**. But HOC will issue only the gasket sheets for initial blinding. It has to be cut to the correct size by the contractor at his cost.
5. Safety Helmets, safety shoes, goggles, safety belts and other PPEs etc. for the workmen and supervisor employed for the work are to be arranged by the contractor.
6. No work to be carried out without wearing safety gadgets (PPE's), work order, confined space entry record and safety work permit by the employees of the contractor.
7. This work is a **shutdown activity** and you have to put all efforts to complete the work in time. Also you have to deploy people on round the clock basis as per the instruction of Engineer-in-Charge.
8. The entire work is to be carried out as per the standard engineering practice and subjected to stage inspection by HOC/3rd party inspection agency.
9. All debris, waste etc. arising out of the job should be segregated weighed, transported and dumped into the scrap yard as per the instruction of Engineer-in-Charge at your cost. The contractor also has to abide by the guidelines for Environmental Protection.
10. **HOC has every right to stop the work if the progress and quality of work is found unsatisfactory.** The balance work will be carried out by HOC through another agency at the cost and risk of the first contractor.
11. Contractor has to mobilise the complete team with necessary tools and tackles within 24 hours from the time of intimation to start the work.
12. Either the contractor or his authorised supervisor shall be available at work site throughout the work in both shifts.



13. Being a shutdown job, the quantity shown can vary i.e. Increase or decrease depending upon the situation. However, the rate and other terms and conditions shall be same throughout the pendency of the contract for which the contractor shall be ready.
14. Appropriate insurance shall be arranged by the contractor for the coverage of the liability to the people employed by them, arising out of any accident occurring during the execution of the work.
15. The Contractor shall follow all clauses in Annexures – ESI, Safety Regulations and General Conditions of Contract, Workmen Compensation, Personal Protective Equipments (PPE), Labour Laws, PF, Guidelines to contractors/suppliers for environmental protection & Confined Space Entry, Scaffolding Checklist, Scaffolding Manual & Scaffolding Parts & Erection Procedure (Tube & Clamp).
16. Contractor shall get prior permission from the Engineer-in-Charge for bringing the material to HOC.
17. Contractor shall ensure that a standby person is kept outside the man-way nozzle when the work is inside a confined space.
18. You are requested to visit the site to ascertain the exact quantum of work/site condition and get acquainted before submitting your offer.



ANNEXURE- IV

COMPLIANCE / NO-DEVIATION STATEMENT

It is hereby stated that the quotation/offer submitted by us is in full compliance with all the documents issued against the enquiry and also further confirmed that there is no deviation from all the terms and conditions as per the enquiry.

Signature of the Tenderer :

Name of the Tenderer :

Address :

Place :

SEAL

Date :



ANNEXURE - V

COMPLIANCE OF GENERAL CONDITIONS OF CONTRACT (GCC)

It is hereby stated that we have read and understood General Conditions of Contract (GCC) and confirm that we abide by all the terms and conditions of GCC.

Signature of the Tenderer :

Name of the Tenderer :

Address :

Place :

SEAL

Date :



ANNEXURE- VI

CHECK LIST

PRE-QUALIFICATION CRITERIA (TO BE INCLUDED IN THE TECHNICAL BID)

- a. Complete set of Tender Document (**Annexure I, II, III, IV, V, VI, A, B C, D,E ,F, H, Q, R, S & AC complete set of Tender Documents**)duly filled in and signed by the Tenderer as prescribed in different clauses of the Tender Document.
- b. Complete set of Tender Document duly filled in and signed by the Tenderer as prescribed in different clauses of the Tender Document.
- c. GCC duly filled in the relevant portions, signed and stamped all the pages by the tenderer (The tenderers have to download the GCC (General Conditions of Contract) from our web site www.hockkochi.com and the same has to be returned along with the technical bid duly signed and stamped in all pages.
- d. Tender should accompany the details asked in A, B,C, D, E , F, H, Q,R, S & AC
- e. Copies of work orders already completed or in progress
- f. Completion certificates
- g. Organization chart with details of key persons
- h. The bidder should have adequate number of equipments/tools/tackles/scaffolding pipe/clamps/ staging materials in sound condition for the execution of the work within the stipulated time. The equipment details should be furnished.
- i. Concurrent commitments
- j. GSTN registration
- k. Experience on similar works executed during the last five years and details like monetary value, proof of satisfactory completion of works etc.
- l. In the case of MSME, necessary certificate shall be submitted in the Technical Bid.
- m. The bidder should have well qualified workforce in adequate numbers for handling various stages of the work. The staff/workers details are to be furnished.
- n. A tentative programme for the execution and completion of work within the time specified.
- o. Copies of work orders already completed or in progress

Clause - 1 & 2 (not applicable to MSME)

1. Average annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least **₹2 Lakhs**. (Details of annual financial turnover to be submitted with Documentary proof).
2. Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following:

Three similar completed works costing not less than the amount equal to **₹2.55Lakhs**.
OR
Two similar completed works costing not less than the amount equal to **₹3.20 Lakhs**.
OR
One similar completed works costing not less than the amount equal to **₹5.00 Lakhs**.

Signature of the Tenderer :

Name of the Tenderer :

Address :

Place :

Date :