

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	09-07-2026 13:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	09-07-2026 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Chemicals And Fertilizers
विभाग का नाम / Department Name	Department Of Chemicals And Petrochemicals
संगठन का नाम / Organisation Name	Hindustan Organic Chemicals Limited
कार्यालय का नाम / Office Name	Ambalamugal, ernakulam
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id :mj.jagadeesh@hoclindia.com Buyer Email id: purchase2@hoclindia.com
कुल मात्रा / Total Quantity	4
वस्तु श्रेणी / Item Category	FIREWALL DEVICE , THREE YEAR SUBSCRIPTION FOR FIREWALL DEVICE
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	THREE YEAR SUBSCRIPTION FOR FIREWALL DEVICE
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Category not available on GeM for the text string uploaded by the buyer
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	• UEM, MAM, and MDM Software
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience	Yes Complete
वर्षों के अनुभव के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Years Of Experience	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	FIREWALL DEVICE
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
4. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in

respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

BOQ - [1782369224.xlsx](#)

FIREWALL DEVICE (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Prakash Dadduji Gumgaonkar	682302,HINDUSTAN ORGANIC CHEMICALS LTD, AMBALAMUGAL ERNAKULAM	2	15

THREE YEAR SUBSCRIPTION FOR FIREWALL DEVICE (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

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1	Prakash Dadduji Gumgaonkar	682302,HINDUSTAN ORGANIC CHEMICALS LTD, AMBALAMUGAL ERNAKULAM	2	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

After award of contract – Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 5 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 5 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing- the delivery period shall be refixed without LD for the period of delay in approval of Drawing.

4. Generic

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- Copy of PAN Card.
- Copy of GSTIN.
- Copy of Cancelled Cheque.
- Copy of EFT Mandate duly certified by Bank.

5. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly,

manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

7. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

9. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

10. Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

11. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

12. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

13. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

14. Purchase Preference (Centre)

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are

excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

15. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

16. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

17. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

18. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

WARRANTY CERTIFICATE/TEST CERTIFICATE

19. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

20. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

21. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Specification sheet, Commercial term formats, Bid security declaration, Compliance of land border as per given annexures should be filled, signed and submitted along with the offer. If any deviation, please mention separately.

2. **ARBITRATION OF DISPUTES:-** All disputes, differences, questions and claims arising out of, under or touching upon this Tender /Agreement/ Purchase Order/ Work Order shall be settled amicably between the parties through mutual discussion. If the parties fail to resolve the dispute by such mutual consultation within 21 days, then such disputes, difference, questions or claims shall be referred for resolution through arbitration by either of the parties to the India International Arbitration Centre or a Sole Arbitrator mutually agreed upon by the parties from a panel of arbitrators. The award of Arbitration shall be final and binding on the parties. The seat of the Arbitration shall be at Kochi, Kerala, India and the proceedings of the arbitration shall be held at Kochi, Kerala, India in accordance with the India International Arbitration Centre Act 2019 / Indian Arbitration & Conciliation Act 1996 or any statutory modification or re-enactment thereof for the time being in force. When the contract is with foreign vendor, the vendor has the option to choose arbitration in accordance with the provisions of The India International Arbitration Centre Act 2019 / The Indian Arbitration and Conciliation Act, 1996 / UNCITRAL (United Nations Commission on International Trade Law Arbitration/Arbitration Rules."

3. **GENERAL INFORMATION TO SUPPORT THE GROWTH OF MSME BUSINESS "** The Government of India offers two excellent opportunities to elevate the quality and sustainability of MSME businesses—the ZED Certification (Zero Defect Zero Effect) and the MSME Competitive (Lean) Scheme—both designed to improve product quality, enhance competitiveness, and provide access to government benefits." Eligible MSMEs shall apply through online portal : <https://zed.msme.gov.in/> / <https://lean.msme.gov.in/>

22. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

23. **Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Hindustan Organic Chemicals Ltd
Ambalamugal
Ernakulam District Kerala
Contact No. 0484 2727381
Contact No. 0484 2727396

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector

Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने

व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Bid Corrigendum

GEM/2026/B/7709652-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.
2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. After award of contract – Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 5 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 5 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing- the delivery period shall be refixed without LD for the period of delay in approval of Drawing.
4. Bidder shall submit the following documents along with their bid for Vendor Code Creation:
 - a. Copy of PAN Card.
 - b. Copy of GSTIN.
 - c. Copy of Cancelled Cheque.
 - d. Copy of EFT Mandate duly certified by Bank.
5. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
6. **Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
7. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
8. **Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid
9. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

10. 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
11. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
12. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
13. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
14. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.
15. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
16. Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.
17. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
18. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):
WARRANTY CERTIFICATE/TEST CERTIFICATE
.
19. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.
Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.
20. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
 - (i) Single order of at least 35% of estimated bid value; or

(ii) Two orders of at least 20% each of estimated bid value; or

(iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

21. Buyer Added text based ATC clauses

1. Specification sheet, Commercial term formats, Bid security declaration, Compliance of land border as per given annexures should be filled, signed and submitted along with the offer. If any deviation, please mention separately.

2. **ARBITRATION OF DISPUTES:-** All disputes, differences, questions and claims arising out of, under or touching upon this Tender /Agreement/ Purchase Order/ Work Order shall be settled amicably between the parties through mutual discussion. If the parties fail to resolve the dispute by such mutual consultation within 21 days, then such disputes, difference, questions or claims shall be referred for resolution through arbitration by either of the parties to the India International Arbitration Centre or a Sole Arbitrator mutually agreed upon by the parties from a panel of arbitrators. The award of Arbitration shall be final and binding on the parties. The seat of the Arbitration shall be at Kochi, Kerala, India and the proceedings of the arbitration shall be held at Kochi, Kerala, India in accordance with the India International Arbitration Centre Act 2019 / Indian Arbitration & Conciliation Act 1996 or any statutory modification or re-enactment thereof for the time being in force. When the contract is with foreign vendor, the vendor has the option to choose arbitration in accordance with the provisions of The India International Arbitration Centre Act 2019 / The Indian Arbitration and Conciliation Act, 1996 / UNCITRAL (United Nations Commission on International Trade Law Arbitration/Arbitration Rules."

3. **GENERAL INFORMATION TO SUPPORT THE GROWTH OF MSME BUSINESS "** The Government of India offers two excellent opportunities to elevate the quality and sustainability of MSME businesses—the ZED Certification (Zero Defect Zero Effect) and the MSME Competitive (Lean) Scheme—both designed to improve product quality, enhance competitiveness, and provide access to government benefits." Eligible MSMEs shall apply through online portal : <https://zed.msme.gov.in> / <https://lean.msme.gov.in/>

22. Buyer uploaded ATC document [Click here to view the file.](#)

23. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Hindustan Organic Chemicals Ltd

Ambalamugal

Ernakulam District Kerala

Contact No. 0484 2727381

Contact No. 0484 2727396

Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

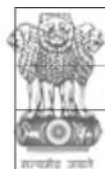
1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.

6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)



Government
eProcurement
System

eProcurement System Government of India

Tender Details

Date : 25-Jun-2026 05:23 PM

Print

Basic Details

Organisation Chain	Hindustan Organic Chemicals Limited Materials Department - HOCL		
Tender Reference Number	MAT/PUR/42335/26		
Tender ID	2026_HOCL_914797_1	Withdrawal Allowed	Yes
Tender Type	Limited	Form of contract	Supply
Tender Category	Goods	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	SUBMIT OFFERED PRODUCT SPECIFICATION AS MENTIONED IN TENDER DOCUMENT
		.pdf	DOCUMENTS SATISFYING ELIGIBILITY CRITERIA
		.pdf	TENDER TERMS AND CONDITIONS DULY SIGNED AND STAMPED.DEVIATION IF ANY,PLEASE INDICATE
		.pdf	COMMERCIALTERM FORMAT IN YOUR LETTER HEAD AS PER THE FORMAT GIVEN IN TENDER TERMS ANNEXURE
		.pdf	BID SECURITY DECLARATION AND COMPLIANCE FORM,DULY FILLED,SIGNED AND STAMPED AS PER ANNEXURES
		.pdf	UNPRICED BOQ.PLEASE MENTION QUOTED OR NOT QUOTED IN RESPECTIVE COLUMNS
2	Finance	.xls	BOQ

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	0.00	EMD Exemption Allowed	No
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	Nil	EMD Payable At	Nil

[Click to view modification history](#)

Work / Item(s)

Title	SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL 2 NOS. WITH THREE YEAR SUPPORT				
Work Description	SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL 2 NOS. WITH THREE YEAR SUPPORT				
Pre Qualification Details	Please refer Tender documents.				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	No				
Tender Value in ₹	0.00	Product Category	Computer- Data Processing	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	60	Period Of Work(Days)	15
Location	HOCL, AMBALAMUGAL	Pincode	682302	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	HOCL, AMBALAMUGAL
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	25-Jun-2026 06:00 PM	Bid Opening Date	10-Jul-2026 01:00 PM
Document Download / Sale Start Date	25-Jun-2026 06:00 PM	Document Download / Sale End Date	09-Jul-2026 01:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	25-Jun-2026 06:00 PM	Bid Submission End Date	09-Jul-2026 01:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)	
	1	Tendernotice_1.pdf	TENDER NOTICE	869.45	
Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	BOQ	BOQ_961392.xls	BILL OF QUANTITIES	246.50
	2	Tender Documents	TERMSNIC.pdf	TERMS AND CONDITIONS	1458.73

Limited Bidders List

S.No.	Bidder Name	Bidder Login Id
1.	ACCEL FRONTLINE LIMITED	janeesh.t@accelfrontline.com
2.	Cognizant technology solutions india private limited	rajiv.kumar2@cognizant.com
3.	Crossgen Technologies	ashwin@crossgentech.com
4.	ERNST AND YOUNG PRIVATE LIMITED	guru.malladi@in.ey.com
5.	Frontier Business Systems Pvt Ltd	sales@frontier.in
6.	HCL Infosystems Ltd	service@hcl.com
7.	HCL Technologies Ltd	prashanth.mp@hcl.com
8.	SECURE SOLUTIONS	neethu@securesolutions.co.in
9.	Tata Consultancy Services Ltd	vivek4.j@tcs.com
10.	Wipro Limited	neelima.ilapakurty1@wipro.com

Auto Extension Corrigendum Properties for Tender

Iteration	No. of bids required for bid opening a tender	Tender gets extended to No. of days
1.	3	7

Bid Openers List

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	kp.unnimaya@hoclindia.com	UNNIMAYA K P	UNNIMAYA K P
2.	pk.babu@hoclindia.com	P K Babu	P K BABU
3.	b.balachandran@hoclindia.com	BALACHANDRAN B	BALACHANDRAN B

GeMARPTS Details

Reason for non availability of GeMARPTS ID	Urgent nature of Procurement
Remarks	Considering the chance of non receipt of offer /over rated offer through GeM portal , HOCL has decided to float the said requirement through GeM Portal as well as NIC Portal .
Document Name	exemp.pdf
Document Size (in KB)	289.10

Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening
BoQ Comparative Chart model	Normal	BoQ Compative chart decimal places	2
BoQ Comparative Chart Rank Type	L	Form Based BoQ	No

TIA Undertaking

S.No	Undertaking to Order	Tender complying with Order	Reason for non compliance of Order
1	PPP-MII Order 2017	Agree	agree
2	MSEs Order 2012	Agree	agree

Tender Inviting Authority

Name	CHIEF GENERAL MANAGER (MAT/MKT/HR/BD)
Address	HOCL, AMBALAMUGAL

Tender Creator Details

Created By	UNNIMAYA K P
Designation	ASSISTANT MANAGER
Created Date	25-Jun-2026 04:56 PM



HINDUSTAN ORGANIC CHEMICALS LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)
AMBALAMUGAL, ERNAKULAM DISTRICT, PIN – 682 302
PHONE: (0484) 2720911

विनिर्देश SPECIFICATION

क्रम संख्या Sl. No.	आइटम विवरण Item Description	मात्रा Qty.
1	FIREWALL DEVICE	2 Nos.

NOTES:

1. SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL WITH THREE YEAR SUPPORT **(AS PER THE DETAILED SHEET ATTACHED BELOW)**.
2. WARRANTY CERTIFICATE TO BE PROVIDED ALONG WITH SUPPLY OF ITEM.
3. THE SPECIFICATION SHEET SHOULD BE SIGNED AND SUBMITTED ALONG WITH THE OFFER, IF ANY DEVIATIONS YOU SHOULD MENTION IT CLEARLY.

SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL – 2 NOS. WITH THREE YEAR SUPPORT

HOCL invites sealed competitive bids from reputed, authorised, and experienced local vendors / System Integrators for the Supply, Installation, Configuration, Testing, and Commissioning of Two (2) numbers of Next Generation Firewall appliances in a High Availability (HA) Active-Passive cluster configuration to protect HOCL's internal network, along with Three (3) years comprehensive on-site support.

SCOPE OF WORK

1. Purchase of Two numbers of firewall devices for minimum 100 users as per the specification attached.
2. Installation and configuration of two firewall devices in HA cluster Active-Passive mode to ensure High Availability.
3. Configuration of Firewall policies, IPSec VPN, IPS, Content Filtering, NAT, and Antivirus/Malware.
4. Testing and commissioning of devices on live Environment.
5. Three years support from date of commissioning, for appliances, Software and Signature/Firmware/OS.

FIREWALL SPECIFICATION: - The Firewall currently installed is Fortigate 61E.

Parameter	Details
Make	Checkpoint / FortiGate / Cisco / Palo Alto/Sophos
End of Service Life of the Product	Minimum Five years since date of installation
Product Support	Three years support from date of commissioning, for appliances, Software and Signature/Firmware/OS.

SUPPLY OF EQUIPMENT:

The selected bidder shall:

1. Supply of Two numbers of firewall devices as per the specification attached
2. Installation and configuration of two firewall devices in HA clusterActive-Passive mode to ensure High Availability Migrate existing firewall policies, NAT rules, VPN configurations, and security policies.
3. Configuration of Firewall policies, IPSec VPN, IPS , Content Filtering,NAT,and Antivirus/Malware .
4. Configure security services and threat protection features.
5. Integrate with existing network infrastructure.
6. Conduct testing and commissioning.
7. Provide administrator training.
8. Provide warranty and support services.

INSTALLATION & CONFIGURATION:

The selected bidder shall:

1. Rack mount and connect the appliance.
2. Configure WAN, LAN, DMZ, VLANs, and routing.
3. Configure security policies.
4. Configure VPN tunnels.
5. Configure SD-WAN policies.

6. Configure IPS, Antivirus, Web Filtering, and Application Control.
7. Configure logging, monitoring, and alerting.
8. Perform failover testing where HA is deployed.

TESTING & COMMISSIONING:

1. End-to-end functional testing of all configured features in the live production environment.
2. HA Active-Passive failover test — validate automatic switchover and failback.
3. IPSec VPN and SSL VPN connectivity testing (site-to-site and client-to-gateway).
4. IPS, Antivirus, Content Filtering, and Application Control feature validation.
5. Bandwidth management and QoS policy testing.
6. User authentication (RADIUS / AD / LDAP) testing.
7. Performance baseline testing — throughput, concurrent sessions, failover time.
8. Submission of test/commissioning report and updated as-built network diagram

THREE-YEAR COMPREHENSIVE AND WARRANTY SUPPORT:

1. On-site comprehensive support and warranty support for Three (3) years from the date of commissioning.
2. Support to cover: firewall hardware, firewall firmware upgrades, Firewall signature/database updates, appliance software, and SSL/firmware renewals.
3. **Response time SLA — Critical faults (network down): within 4 hours. Non-critical issues: Next Business Day.**
4. Minimum five (5) years End-of-Service Life of the product from date of installation.
5. Quarterly health-check visits with written reports during the support period.
6. All support calls and resolution must be logged and documented.
7. Minimum 3 years OEM-backed warranty.
8. 24x7 technical support.
9. Software and firmware updates.
10. Hardware replacement as per OEM support policy.

TECHNICAL SPECIFICATION - Next-Generation Firewall Appliance

I. General Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Appliance should be a compact desktop / fanless form factor; rack-mount kit to be provided for installation. (rack mount tray accessory included)	
2	The firewall should support 'Stateful' policy inspection technology, with both flow-based and proxy-based deep packet inspection.	
3	The firewall should be ICSA Labs certified for Firewall, Antivirus, IPSec VPN, SSL-TLS VPN and Intrusion Prevention System.	
4	The platform must use a hardened, purpose-built security operating system on a dedicated security ASIC, with on-board storage for logs and reporting.	
5	Firewall architecture should be on multiple tiers — firewall (enforcement) module, centralized logging / reporting server,	

I. General Requirements		
Sl. No	Specification	Compliance (Yes / No)
	central policy / device management server, and a GUI / WebUI / CLI console.	
6	The communication between all firewall components should be encrypted with SSL/TLS or PKI (certificate-based authentication).	
7	The firewall should support RIP v2, OSPF, OSPFv3 and BGP routing protocols, along with policy-based routing and multicast.	
8	The firewall should have provision to handle bandwidth management through traffic shaping / QoS by policy, application, interface and per user.	
9	Firewall High Availability (HA) should support both Active-Passive and Active-Active configuration.	
10	OEM should hold the following certifications / ratings: a. Firewall module ICSA Labs certified and Common Criteria NDcPP / EAL4+ evaluated. b. VPN ICSA Labs certified for both IPSec and SSL-TLS. c. Network Intrusion Prevention System (NIPS) ICSA Labs certified. d. Antivirus ICSA Labs and VB100 (Virus Bulletin) certified.	
11	Power Supply: External AC adapter 100–240V (50–60 Hz)	

II. Interfaces and Connectivity Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	The firewall must have at least 10 nos. of 10/100/1000 GE interfaces (Copper, RJ-45), including a minimum of 6 internal switch ports, 2 WAN ports and DMZ port.	
2	One number of Console port (Copper, RJ-45) and at least one USB port for management / failover/storage	
3	Dedicated 10/100/1000 DMZ interface (Copper, RJ-45).	
4	Should support VLAN tagging as per IEEE 802.1q.	
5	The device should support IPv6 (USGv6 / IPv6 Ready) and SD-WAN natively.	

III. Performance Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Firewall Throughput: Minimum 10 Gbps (1518 byte UDP).	
2	IPSec VPN Throughput: Minimum 7 Gbps (512 byte, AES256-SHA256).	
3	IPS Throughput (Enterprise Mix): Minimum 2.5 Gbps.	

III. Performance Requirements		
Sl. No	Specification	Compliance (Yes / No)
4	Concurrent sessions: Minimum 1,400,000 (1.4 Million) TCP sessions.	
5	New sessions/sec: Minimum 100,000.	
6	VPN: Minimum 20 IPSec / SSL VPN users; appliance should support a large number of IPSec VPN tunnels.	
7	Additional performance to be supported: NGFW Throughput (Enterprise Mix): Minimum 1.5 Gbps. Threat Protection Throughput (Enterprise Mix): Minimum 1.3 Gbps. Firewall latency in the order of a few microseconds; minimum 5,000 firewall policies.	

IV. Features to be Supported		
Sl. No	Specification	Compliance (Yes / No)
1	Intrusion Prevention System (IPS): hybrid attack detection / prevention with multiple methods such as protocol anomaly and signature-based detection, with automatic attack database updates. Should block attacks such as DoS, port scanning and IP/ICMP/TCP related attacks.	
2	NAT Support: full NAT functionality including static and dynamic translation, PAT, central NAT and NAT64 / NAT46.	
3	VPN Support: should support both IPSec VPN and SSL VPN natively (no separate licence/add-on), and should support Zero Trust Network Access (ZTNA). Should support AES (128/192/256) and 3DES with strong hashing (e.g. SHA-256).	
4	Antivirus / Anti-spyware: Gateway AV for real-time detection of viruses and malicious code for HTTP, HTTPS, FTP, SMTP, SMTPS, POP3, POP3S, IMAP, IMAPS, IM and SMB, with AI/ML based inline malware prevention.	
5	Web filtering: HTTP/HTTPS filtering, URL / keyword filtering / phrase block and content filtering (with SSL inspection).	
6	Application Control: identification and control of a wide range of applications (Telnet, FTP, SMTP, DNS, ICMP, ARP, RPC, SNMP, MIME, etc.), with file-type blocking (video / audio, etc.).	
7	Should be able to permit users only specific protocols such as POP3, IMAP and SMTP, and should be able to set per-user bandwidth limits.	
8	High Availability: Active-Active/Active-Passive Support	
9	VLAN Support: Required	
10	SD-WAN: Required	

V. Logging, Monitoring and Reporting Requirements		
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Sl. No	Specification	Compliance (Yes / No)
1	Internal log storage and report generation (on-box), extendable through a dedicated logging / analytics appliance or cloud service.	
2	Firewall administration software must provide means of viewing, filtering and managing the log data.	
3	Real-time and historical monitoring; must provide basic statistics about the health of the firewall; log of all connections that pass through or are blocked by the firewall. Should be able to store logs for at least one month.	

VI. Setup / Configuration Option		
Sl. No	Specification	Compliance (Yes / No)
1	Both GUI / WebUI and CLI (console / SSH).	

VII. Administration / Management Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Dedicated central management system and dedicated logging system should be provided.	
2	The management system must be capable of pushing firewall security policies and configurations to individual or multiple firewalls through secure, encrypted connection interfaces.	
3	Must provide simplified / zero-touch provisioning for addition of new firewalls, whereby standard firewall policies can be pushed to the new firewall.	
4	Firewall administration must provide means of exporting the firewall rule set and configuration to a text file.	
5	Should be able to schedule regular automatic backups (local / central management / cloud).	
6	Any changes or commands issued by an authenticated user should be logged to the event / audit database.	

VIII. User Authentication Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Support for user authentication at the firewall for different TCP/IP applications such as HTTP, SMTP, telnet and SSH.	

VIII. User Authentication Requirements		
Sl. No	Specification	Compliance (Yes / No)
2	Support for RADIUS, Active Directory, LDAP, TACACS+ and SAML for user authentication, with provision for two-factor authentication.	

IX. Subscription and Licensing		
Sl. No	Specification	Compliance (Yes / No)
	The firewall shall be supplied with:	
	• Unified Threat Protection (UTP) License • Intrusion Prevention Service (IPS) • Application Control • Web Filtering • Antivirus • Anti-Spam • DNS Security • Security Updates • Technical Support	

ELIGIBILITY / PRE-QUALIFICATION CRITERIA

Bids will be considered only from Vendors / System Integrators satisfying ALL of the following criteria.
Supporting documents must be enclosed with the Technical Bid:

Sl. No	Eligibility Criterion	Supporting Document Required
1	Must be an Authorised OEM Partner / Reseller in India (Valid at time of bid submission)	OEM Partner Authorisation Certificate
2	Minimum 5 years of experience in supply and support of enterprise network security / firewall solutions	Company profile with year of establishment
3	Must have successfully completed at least 3 (three) similar firewall supply-and-installation projects in Government / PSU / large private organisations in the last 5 years	Work completion certificates / Purchase Orders
4	Valid GST Registration	Copy of GST Registration Certificate
5	Permanent Account Number (PAN)	Copy of PAN Card
6	Company / Firm must not have been blacklisted / debarred by any Government / PSU / Regulatory authority	Self-declaration affidavit on company letterhead
7	Local office at Ernakulam. Address to be submitted	Yes/No
8	Response time SLA — Critical faults (network down): <u>within 4 hours.</u> <u>Non-critical issues: Next Business Day.</u>	Yes/No

BID STRUCTURE — TWO-BID SYSTEM

Technical Bid (Must NOT contain any price information)

1. Duly filled, signed, and stamped Tender Document (all pages initialled)
2. Technical Compliance Sheet — with Compliance (Yes/No) column fully completed
3. OEM Authorisation Letter from India specifically for this tender
4. All Pre-Qualification documents as listed
5. Detailed Technical Proposal with solution architecture diagram
6. HA configuration diagram showing Active-Passive deployment at HOCL
7. Project Implementation Plan with milestone-wise timeline
8. Proposed support structure and escalation matrix for the 3-year support period
9. Copies of relevant project completion certificates

Commercial / Financial Bid

1. Price Bid strictly in the format given (Schedule of Quantities & Prices)
2. Prices must be inclusive of GST, insurance, freight, delivery, and all incidentals
3. 3-year subscription must be quoted separately for each unit
4. Installation, Testing & Commissioning charges quoted separately
5. 3-year on-site support charges quoted separately
6. Any optional accessories / items listed separately — will not be evaluated for L1

DELIVERY, INSTALLATION & COMMISSIONING SCHEDULE

1. Delivery of equipment to HOCL premises: within 1 (One) weeks of Purchase Order.
2. Installation, configuration, and commissioning: within 2 (two) weeks of delivery acceptance.
3. All works to be carried out during normal working hours unless otherwise agreed in writing.
4. The vendor shall ensure zero disruption to HOCL's existing network operations during the installation and migration process.
5. The vendor shall submit a detailed cutover plan prior to commencement of installation.

PAYMENT TERMS

Payment shall be made within 30 days from the date of submission of invoice, along with the installation and configuration report, after successful installation, testing, and commissioning of the devices.



HINDUSTAN ORGANIC CHEMICALS LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)
AMBALAMUGAL, ERNAKULAM DISTRICT, PIN – 682 302
PHONE: (0484) 2720911

विनिर्देश SPECIFICATION

क्रम संख्या Sl. No.	आइटम विवरण Item Description	मात्रा Qty.
1	FIREWALL – THREE YEAR SUBSCRIPTION FOR EACH DEVICE	2 Nos.

NOTES:

1. SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL WITH THREE YEAR SUPPORT **(AS PER THE DETAILED SHEET ATTACHED BELOW)**.
2. WARRANTY CERTIFICATE TO BE PROVIDED ALONG WITH SUPPLY OF ITEM.
3. THE SPECIFICATION SHEET SHOULD BE SIGNED AND SUBMITTED ALONG WITH THE OFFER, IF ANY DEVIATIONS YOU SHOULD MENTION IT CLEARLY.



हिंदुस्तानऑर्गेनिककेमिकल्सलिमिटेडHINDUSTAN ORGANIC CHEMICALS LTD
(भारतसरकारकाउद्यमA Government of India Enterprise)
अंबलमुगल,कोचीAMBALAMUGAL, KOCHI – 682 302
दूरभाषPhone: (0484) 2720911, www.hoclindia.com

मैटMAT/पुरPUR/42335/26/CAP

25.06.2026

प्रियमहोदय, Dear Sir,

हिंदुस्तानऑर्गेनिककेमिकल्सलिमिटेड, भारतसरकारकाएकउपक्रमहैजोकोच्चि, केरल, भारतस्थितअपनेसंयंत्रमेंफिनोल, एसीटोनऔरहाइड्रोजनपेरोक्साइडकानिर्माणकरताहै। एचओसीएलई-निविदाएँआमंत्रितकरताहै:
फायरवॉलडिवाइस- प्रत्येकडिवाइसकेलिएतीनसालकीसदस्यताकेसाथ(विस्तृतविनिर्देशशीटइसकेसाथसंलग्नहै)।

Hindustan Organic Chemicals Ltd. is a Govt. of India Undertaking manufacturing Phenol, Acetone & Hydrogen Peroxide at its plant at Kochi, Kerala, India. HOCL invites e-tenders: **FIREWALL DEVICE- WITH THREE YEAR SUBSCRIPTION FOR EACH DEVICE(Detailed Spec. Sheet attached herewith).**

निविदादस्तावेजwww.hoclindia.com याwww.eprocure.gov.in याwww.gem.gov.in सेडाउनलोडकिजासकतेहैं। कृपयाप्रस्तावप्रस्तुतकरनेसेपहलेकिसीभीपरिशिष्ट/शुद्धि/विस्तारकेलिएउपरोक्तसाइटोंपरनियमितरूपसेजाएं।

Tender documents may be downloaded from www.hoclindia.com or www.eprocure.gov.in or www.gem.gov.in.

Please visit the above sites regularly for any addendum/ corrigendum/extension before submitting the offers.

आपनिर्धारिततिथिऔरसमयसेपहलेऑनलाइनदोबोलीप्रणालीपरअपनाप्रस्तावप्रस्तुतकरसकतेहैं।

You may submit your offer on Two bid system online before the due date and time specified.

धन्यवाद, Thanking you,

भवदीय, Yours faithfully,

हिंदुस्तानऑर्गेनिककेमिकल्सलिमिटेडकीओरसे
For Hindustan Organic Chemicals Ltd.

बीबालचंद्रन B Balachandran

मुख्यमहाप्रबंधक(सामग्री/विपणन/एचआर/व्यवसायविकास)

CGM (Materials/Mkt./HR/Business Development)

संपर्कसंख्या: 0484-2727396 Contact no:0484-2727396

इसनिविदाकेहिंदीतथाअंग्रेजीसंस्करणोंमेंकिसीभीप्रकारकीविसंगतिहोनेपरअंग्रेजीसंस्करणकोमूलएवंप्रभावीमानाजाएगा।

In case of any discrepancy between the Hindi and English versions of this tender, the English version shall be treated as the original and will prevail.

सूची - निविदादस्तावेज
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अनुबंध I ANNEXURE I

विनिर्देश SPECIFICATION

क्रमसंख्या Sl. No.	आइटमविवरण Item Description	मात्रा Qty.
1	FIREWALL DEVICE	2 Nos.
2	FIREWALL – THREE YEAR SUBSCRIPTION FOR EACH DEVICE	2 Nos.

NOTES:

1. SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL WITH THREE YEAR SUPPORT **(AS PER THE DETAILED SHEET ATTACHED BELOW)**.
2. WARRANTY CERTIFICATE TO BE PROVIDED ALONG WITH SUPPLY OF ITEM.
3. THE SPECIFICATION SHEET SHOULD BE SIGNED AND SUBMITTED ALONG WITH THE OFFER, IF ANY DEVIATIONS YOU SHOULD MENTION IT CLEARLY.

SUPPLY, INSTALLATION, CONFIGURATION, TESTING AND COMMISSIONING OF NEXT GENERATION FIREWALL – 2 NOS. WITH THREE YEAR SUPPORT

HOCL invites sealed competitive bids from reputed, authorised, and experienced local vendors / System Integrators for the Supply, Installation, Configuration, Testing, and Commissioning of Two (2) numbers of Next Generation Firewall appliances in a High Availability (HA) Active-Passive cluster configuration to protect HOCL's internal network, along with Three (3) years comprehensive on-site support.

SCOPE OF WORK

1. Purchase of Two numbers of firewall devices for minimum 100 users as per the specification attached.
2. Installation and configuration of two firewall devices in HA cluster Active-Passive mode to ensure High Availability.
3. Configuration of Firewall policies, IPSec VPN, IPS, Content Filtering, NAT, and Antivirus/Malware.
4. Testing and commissioning of devices on live Environment.
5. Three years support from date of commissioning, for appliances, Software and Signature/Firmware/OS.

FIREWALL SPECIFICATION: - The Firewall currently installed is Fortigate 61E.

Parameter	Details
Make	Checkpoint / FortiGate / Cisco / Palo Alto/Sophos
End of Service Life of the Product	Minimum Five years since date of installation
Product Support	Three years support from date of commissioning, for appliances, Software and Signature/Firmware/OS.

SUPPLY OF EQUIPMENT:

The selected bidder shall:

1. Supply of Two numbers of firewall devices as per the specification attached
2. Installation and configuration of two firewall devices in HA clusterActive-Passive mode to ensure High Availability Migrate existing firewall policies, NAT rules, VPN configurations, and security policies.
3. Configuration of Firewall policies, IPSec VPN, IPS , Content Filtering,NAT,and Antivirus/Malware
4. Configure security services and threat protection features.
5. Integrate with existing network infrastructure.
6. Conduct testing and commissioning.
7. Provide administrator training.
8. Provide warranty and support services.

The selected bidder shall:

1. Rack mount and connect the appliance.
2. Configure WAN, LAN, DMZ, VLANs, and routing.
3. Configure security policies.
4. Configure VPN tunnels.
5. Configure SD-WAN policies.
6. Configure IPS, Antivirus, Web Filtering, and Application Control.
7. Configure logging, monitoring, and alerting.
8. Perform failover testing where HA is deployed.

TESTING & COMMISSIONING:

1. End-to-end functional testing of all configured features in the live production environment.
2. HA Active-Passive failover test — validate automatic switchover and failback.
3. IPSec VPN and SSL VPN connectivity testing (site-to-site and client-to-gateway).
4. IPS, Antivirus, Content Filtering, and Application Control feature validation.
5. Bandwidth management and QoS policy testing.
6. User authentication (RADIUS / AD / LDAP) testing.
7. Performance baseline testing — throughput, concurrent sessions, failover time.
8. Submission of test/commissioning report and updated as-built network diagram

THREE-YEAR COMPREHENSIVE AND WARRANTY SUPPORT:

1. On-site comprehensive support and warranty support for Three (3) years from the date of commissioning.
2. Support to cover: firewall hardware, firewall firmware upgrades, Firewall signature/database updates, appliance software, and SSL/firmware renewals.
3. **Response time SLA — Critical faults (network down): within 4 hours. Non-critical issues: Next Business Day.**
4. Minimum five (5) years End-of-Service Life of the product from date of installation.
5. Quarterly health-check visits with written reports during the support period.
6. All support calls and resolution must be logged and documented.
7. Minimum 3 years OEM-backed warranty.
8. 24x7 technical support.
9. Software and firmware updates.
10. Hardware replacement as per OEM support policy.

TECHNICAL SPECIFICATION - Next-Generation Firewall Appliance

I. General Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Appliance should be a compact desktop / fanless form factor; rack-mount kit to be provided for installation. (rack mount tray accessory included)	
2	The firewall should support 'Stateful' policy inspection technology, with both flow-based and proxy-based deep packet inspection.	
3	The firewall should be ICSA Labs certified for Firewall, Antivirus, IPSec VPN, SSL-TLS VPN and Intrusion Prevention System.	
4	The platform must use a hardened, purpose-built security operating system on a dedicated security ASIC, with on-board storage for logs and reporting.	
5	Firewall architecture should be on multiple tiers — firewall (enforcement) module, centralized logging / reporting server, central policy / device management server, and a GUI / WebUI / CLI console.	
6	The communication between all firewall components should be encrypted with SSL/TLS or PKI (certificate-based authentication).	
7	The firewall should support RIP v2, OSPF, OSPFv3 and BGP routing protocols, along with policy-based routing and multicast.	
8	The firewall should have provision to handle bandwidth management through traffic shaping / QoS by policy, application, interface and per user.	
9	Firewall High Availability (HA) should support both Active-Passive and Active-Active configuration.	
10	OEM should hold the following certifications / ratings: a. Firewall module ICSA Labs certified and Common Criteria NDcPP / EAL4+ evaluated. b. VPN ICSA Labs certified for both IPSec and SSL-TLS. c. Network Intrusion Prevention System (NIPS) ICSA Labs certified. d. Antivirus ICSA Labs and VB100 (Virus Bulletin) certified.	
11	Power Supply: External AC adapter 100–240V (50–60 Hz)	

II. Interfaces and Connectivity Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	The firewall must have at least 10 nos. of 10/100/1000 GE interfaces (Copper, RJ-45), including a minimum of 6 internal switch ports, 2 WAN ports and DMZ port.	
2	One number of Console port (Copper, RJ-45) and at least one USB port for management / failover/storage	
3	Dedicated 10/100/1000 DMZ interface (Copper, RJ-45).	
4	Should support VLAN tagging as per IEEE 802.1q.	
5	The device should support IPv6 (USGv6 / IPv6 Ready) and SD-WAN natively.	

III. Performance Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Firewall Throughput: Minimum 10 Gbps (1518 byte UDP).	
2	IPSec VPN Throughput: Minimum 7 Gbps (512 byte, AES256-SHA256).	
3	IPS Throughput (Enterprise Mix): Minimum 2.5 Gbps.	
4	Concurrent sessions: Minimum 1,400,000 (1.4 Million) TCP sessions.	
5	New sessions/sec: Minimum 100,000.	
6	VPN: Minimum 20 IPSec / SSL VPN users; appliance should support a large number of IPSec VPN tunnels.	
7	Additional performance to be supported: NGFW Throughput (Enterprise Mix): Minimum 1.5 Gbps. Threat Protection Throughput (Enterprise Mix): Minimum 1.3 Gbps. Firewall latency in the order of a few microseconds; minimum 5,000 firewall policies.	

IV. Features to be Supported		
Sl.No	Specification	Compliance (Yes / No)
1	Intrusion Prevention System (IPS): hybrid attack detection / prevention with multiple methods such as protocol anomaly and signature-based detection, with automatic attack database updates. Should block attacks such as DoS, port scanning and IP/ICMP/TCP related attacks.	
2	NAT Support: full NAT functionality including static and dynamic translation, PAT, central NAT and NAT64 / NAT46.	
3	VPN Support: should support both IPSec VPN and SSL VPN natively (no separate licence/add-on), and should support Zero Trust Network Access (ZTNA). Should support AES (128/192/256) and 3DES with strong hashing (e.g. SHA-256).	
4	Antivirus / Anti-spyware: Gateway AV for real-time detection of viruses and malicious code for HTTP, HTTPS, FTP, SMTP, SMTPS, POP3, POP3S, IMAP, IMAPS, IM and SMB, with AI/ML based inline malware prevention.	
5	Web filtering: HTTP/HTTPS filtering, URL / keyword filtering / phrase block and content filtering (with SSL inspection).	
6	Application Control: identification and control of a wide range of applications (Telnet, FTP, SMTP, DNS, ICMP, ARP, RPC, SNMP, MIME, etc.), with file-type blocking (video / audio, etc.).	
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9	VLAN Support: Required	
10	SD-WAN: Required	

V. Logging, Monitoring and Reporting Requirements		
Sl. No	Specification	Compliance (Yes / No)
1	Internal log storage and report generation (on-box), extendable through a dedicated logging / analytics appliance or cloud service.	
2	Firewall administration software must provide means of viewing, filtering and managing the log data.	
3	Real-time and historical monitoring; must provide basic statistics about the health of the firewall; log of all connections that pass through or are blocked by the firewall. Should be able to store logs for at least one month.	

VI. Setup / Configuration Option		
Sl. No	Specification	Compliance (Yes / No)
1	Both GUI / WebUI and CLI (console / SSH).	

VII. Administration / Management Requirements		
Sl.No	Specification	Compliance (Yes / No)
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Sl. No	Specification	Compliance (Yes / No)
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2	Support for RADIUS, Active Directory, LDAP, TACACS+ and SAML for user authentication, with provision for two-factor authentication.	

IX. Subscription and Licensing		
Sl. No	Specification	Compliance (Yes / No)
	The firewall shall be supplied with:	
	• Unified Threat Protection (UTP) License • Intrusion Prevention Service (IPS) • Application Control • Web Filtering • Antivirus • Anti-Spam • DNS Security • Security Updates • Technical Support	

Technical Bid (Must NOT contain any price information)

1. Duly filled, signed, and stamped Tender Document (all pages initialled)
2. Technical Compliance Sheet — with Compliance (Yes/No) column fully completed
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1. Price Bid strictly in the format given (Schedule of Quantities & Prices)
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Payment shall be made within 30 days from the date of submission of invoice, along with the installation and configuration report, after successful installation, testing, and commissioning of the devices.

पात्रता/पूर्व-योग्यतामानदंड
Eligibility/ Pre-Qualification Criteria

बोलियों पर केवल निम्नलिखित मानदंडों को पूरा करने वाले विक्रेताओं/सिस्टम इंटीग्रेटर्स से विचार किया जाएगा। तकनीकी बोली के साथ सहायक दस्तावेज संलग्न होने चाहिए:

Bids will be considered only from Vendors / System Integrators satisfying ALL of the following criteria. Supporting documents must be enclosed with the Technical Bid:

Sl. No	Eligibility Criterion	Supporting Document Required
1	Must be an Authorised OEM Partner / Reseller in India (Valid at time of bid submission)	OEM Partner Authorisation Certificate
2	Minimum 5 years of experience in supply and support of enterprise network security / firewall solutions	Company profile with year of establishment
3	Must have successfully completed at least 3 (three) similar firewall supply-and-installation projects in Government / PSU / large private organisations in the last 5 years	Work completion certificates / Purchase Orders
4	Valid GST Registration	Copy of GST Registration Certificate
5	Permanent Account Number (PAN)	Copy of PAN Card
6	Company / Firm must not have been blacklisted / debarred by any Government / PSU / Regulatory authority	Self-declaration affidavit on company letterhead
7	Local office at Ernakulam. Address to be submitted	Yes/No
8	Response time SLA — Critical faults (network down): <u>within 4 hours</u>. Non-critical issues: <u>Next Business Day</u>.	Yes/No

ई-बोली प्रस्तुत करने के लिए सामान्य नियम और शर्तें
GENERAL TERMS AND CONDITIONS FOR E BID SUBMISSION

कृपया नीचे दिए गए निर्देशों के अनुसार संलग्न विनिर्देशों और नियमों व शर्तों के अनुरूप अपनी ई-बोली प्रस्तुत करें :-

Please submit your e-bids conforming to the specifications and the terms and conditions attached as per instructions given below: -

- बोली में निम्नलिखित अनुपालन कथन को इसके अभिन्न अंग के रूप में शामिल किया जाएगा:
 "हमने इस जांच का हिस्सा बनने वाले खरीद और संबंधित दस्तावेजों की शर्तों और नियमों को पढ़, समझ और स्वीकार कर लिया है और इसके अनुपालन में माल की आपूर्ति करने के लिए सहमत हैं।"
 The bid shall contain as integral part of the same the following compliance statement: "We have read, understood and accepted the terms and conditions of purchase and related documents forming part of this enquiry and agree to supply the goods in compliance with the same."
- बोली दाताओं को इस पूछताछ के दस्तावेजों का ध्यान पूर्वक अध्ययन करना चाहिए। पूछताछ में उल्लिखित सभी नियम व शर्तें बोली दाताओं पर बाध्यकारी होंगी, जब तक कि वे किसी भी बोली को स्वीकार करते समय HOCL द्वारा स्पष्ट रूप से बताई गई किसी भी नियम व शर्त के विपरीत न हों।
 Bidders should carefully study the documents of this enquiry. All terms and conditions set out there in the enquiry shall be binding on the bidders unless conflicting with any terms and conditions expressly stated by HOCL while accepting any bid, in the event of such acceptance.
- बोलियां प्राप्ति और खोलने की नियत तारीख से न्यूनतम 60 दिनों के लिए वैध होंगी।
 Bids shall be valid for a minimum of 60 days from the due date for receipt and opening of the bids.
- उत्पाद का विनिर्देश: प्रस्तावित उत्पाद का विनिर्देश तकनीकी बोली के साथ अपलोड किया जाएगा।
 Specification of the Product: Specifications offered product shall be uploaded along with technical bid.
- भुगतान शर्तें होंगी:
 एचओसीएल मानक भुगतान अवधि एचओसीएल अम्बलमुगल में हमारी साइट पर सामग्री की प्राप्ति और स्वीकृति की तारीख से 30 दिनों के भीतर है।
 Payment terms shall be: HOCL Standard Payment Term is Within 30 days from the date of Receipt & Acceptance of Material at our Site at HOCL Ambalamugal.
- यदि एचओसीएल चाहे, तो निविदाकर्ता को अपने कार्यस्थल पर सामग्री के निरीक्षण के लिए सहमत होना होगा। यह निरीक्षण एचओसीएल के प्रतिनिधि, किसी तीसरे पक्ष या संयुक्त रूप से किया जा सकता है।
 Tenderer should agree for inspection of material at their site, if desired by HOCL. The inspection may be carried out by the representative of HOCL or by a third party or jointly.
- निविदाकर्ता को बोली में प्रस्तुत सामग्री का जीएसटीआईएन नंबर एवं एचएसएनकोड अवश्य बताना होगा।
 The Tenderer must specify their GSTIN No & HSN code of material offered in the BID.
- सफल निविदाकर्ता, यदि एचओसीएल चाहे, तो आदेश के संतोषजनक निष्पादन हेतु आदेश के 21 दिनों के भीतर आदेश मूल्य के 5% के बराबर राशि सुरक्षा जमा के रूप में जमा करेगा। एचओसीएल द्वारा इस राशि पर कोई ब्याज नहीं दिया जाएगा। यदि लागू हो, तो पक्षकार के लिखित अनुरोध पर 60 दिनों के भीतर सुरक्षा जमा राशि वापस कर दी जाएगी।
 The successful tenderer shall, if so desired by HOCL, deposit an amount equivalent to 5% of the value of order as security deposit within 21 days of the order towards satisfactory execution of the order. No interest will be paid on this amount by HOCL. SD, if applicable, will be refunded within 60 days against written request from party.
- 15 दिनों के भीतर डिलीवरी। डिलीवरी का कार्यक्रम HOCL द्वारा दिया जाएगा और आप उस कार्यक्रम के अनुसार आपूर्ति की व्यवस्था करने के लिए जिम्मेदार होंगे। यदि आपूर्तिकर्ता निर्धारित अवधि के भीतर माल की डिलीवरी करने में विफल रहता है, तो HOCL, यदि HOCL चाहे, तो HOC के विवेकानुसार,

आपूर्तिकर्ताकिलंबितबिलोंयाकिसीअन्यबिलसेप्रतिसप्ताहबकायामालकीकीमतका 0.5% जुर्मानावसूलनेकाअधिकारीहोगा, जोअधिकतम 5% तकहोसकताहै।

Delivery within 15 days. The delivery schedule shall be given by HOCL and you shall be responsible for arranging supplies as per the schedule. In case the supplier fails to deliver the consignment within the period prescribed, HOCL shall be entitled, if so desired by HOCL, to recover from supplier's pending bills against the order or from any other bills a penalty of 0.5% of the price of the goods in arrears per week at discretion of the HOC subject to maximum of 5%.

10. आपूर्तिकर्तासाथनिर्माताकामूलयासत्यापितपरीक्षणप्रमाणपत्र, मूलगारंटीप्रमाणपत्र, मूलचित्रआदि, जैसाभीलागूहो, प्रदानकियाजाएगा।

Manufacturers test certificate in original or attested, guarantee certificates in original, drawings in original etc. as applicable shall be provided along with the supply.

11. निविदाकर्ता, जहाँभीआवश्यकहो, आवश्यककैटलॉग/ड्राइंग/वस्तुओंकेविस्तृतविवरणसंलग्नकरसकताहै।साथही, प्रस्तावितवस्तुकामेक/मॉडलभीस्पष्टरूपसेनिर्दिष्टकरें।

Tenderer may attach necessary catalogues/drawings/detailed specifications of the items wherever required. Also clearly specify the make/model of the item offered.

12. सार्वजनिकक्षेत्रकेउपक्रमों/लघुउद्योगइकाइयोंआदिकेलिएक्रयप्राथमिकताएँ, बयानाराशि/स्थायीजमाछूटआदिभारतसरकारकेसमय-समयपरजारीनिर्देशोंकेअनुसारलागूहोंगी।इसकेलिए, निविदाकर्ताकोअपनेप्रस्तावमेंहीसहायकदस्तावेजोंकेसाथअपनीपात्रताकादावाकरनाहोगा।

Purchase preferences, EMD/SD Exemption etc for PSUs/SSI units etc will be applicable as per GOI directives from time to time. For this, the tenderer should claim their eligibility along with the supporting documents in their offer itself.

13. **बोलीकोअस्वीकारकरनेकाअधिकार:**

एचओसीएलकिसीभीबोलीकोनिम्नलिखितकारणोंसेअस्वीकारकरनेकाअधिकारसुरक्षितरखातहै: (क) विक्रेताद्वाराउपरोक्तबोलीप्रक्रियाकापालननकरना (ख) विक्रेताकाएचओसीएलकोतकनीकीरूपसेस्वीकार्यनहोना (ग) तकनीकीवाणिज्यिकबोलीकेसाथईएमडीभुगतानविवरणप्रस्तुतनकरनायानिर्धारितराशिसेकमईएमडीकाभुगतानकरना (घ) विक्रेताकानिविदाकीसामान्यशर्तोंसेसहमतनहोना। (ङ) मांगेगएकिसीविशेषदस्तावेजकोसंलग्ननकरना (च) कोईअन्यवैधकारण।

RIGHT TO REJECT A BID: HOCL reserves the right to reject any bid due to reasons such as (a) Vendor not following above bidding procedures (b) Vendor not being technically acceptable to HOCL (c) Non submission of EMD payment details with the techno commercial bid or EMD paid being lesser than the stipulated amount (d) Vendor not agreeing with the general conditions of the tender. (e) Not enclosing any particular documents asked for (f) Any other valid reasons.

14. मूल्य: उद्धृतमूल्यअम्बालामुगल, एर्नाकुलमजिला, केरलराज्यस्थितहमारेकारखानेमेंडिलीवरीकेलिएहोगा।विक्रेताद्वाराउद्धृतमूल्यअनुबंधअवधिकेदौरानस्थिररहेगा।

PRICE: The price quoted shall be for delivery at our factory at Ambalamugal, Ernakulam District, Kerala state. The price quoted by the vendor shall remain firm during the period of contract.

15. भारतकेसाथभूमिसीमासाझाकरनेवालेबोलीदातासेखरीदपरप्रतिबंध

1. भारतकेसाथभूमिसीमासाझाकरनेवालेकिसीभीदेशकाबोलीदाताबोलीलगानेकेलिएतभीपात्रहोगाजबवहउद्योगएवंआंतरिक व्यापारसंवर्धनविभाग (DPIIT) मेंपंजीकृतहो। (कृपयाकार्यालयज्ञापनसंख्या 6/18/2019-PPD दिनांक 23 जुलाई 2020 देखें) ऐसेबोलीदाताओंकोनिविदाकेसाथपंजीकरणप्रमाणपत्रकीवैधप्रतिप्रस्तुतकरनीहोगी। हालाँकि, पंजीकरणकीउक्तआवश्यकताउनदेशोंकेबोलीदाताओंपरलागूनहींहोगीजिन्होंनेभारतसरकारनेऋणदियाहैयाजिनमेंभारतसरकारपरियोजनाओंकेविकासमेंलगीहुईहै। बोलीदाताविदेशमंत्रालयकीवेबसाइटपरउपलब्धऐसेदेशोंकीअद्यतनसूचीसेस्वयंको अवगतकरासकतेहैं।
2. सभीबोलीदाताओंकोबोलीकेसाथअनुलग्नक
मेंदिए गएप्रारूपकेअनुसारउपरोक्तखंडकेसंबंधमेंअनुपालनप्रमाणपत्रप्रस्तुतकरनाहोगा। VI

Restriction on procurement from Bidder who shares the land border with India

1. Any bidder from a country which shares a land border with India will be eligible to bid, only if the bidder is registered with the Department for promotion of Industry and Internal Trade (DPIIT). (Pl. refer office Memorandum no. 6/18/2019-PPD dated 23rd July 2020) Such bidders should submit the valid copy of registration certificate along with tender. However, the said requirement of registration will not be applicable to bidders from those country to which Govt. of India has extended lines of credit or in which Govt. of India is engaged in development of projects. Bidders may appraise themselves of the updated lists of such countries available in the website of Ministry of External Affairs.
2. All Bidders shall furnish compliance certificate with respect to above clause as per the format in Annexure VI along with the bid

16. **विवादोंकामध्यस्थता:** -

इसनिविदा/समझौते/क्रयआदेश/कार्यआदेशसेउत्पन्न, इसकेअंतर्गतयाइससेसंबंधितसभीविवादों, मतभेदों, प्रश्नोंऔरदावोंकापक्षोंकेबीचआपसीचर्चाकेमाध्यमसेसौहार्दपूर्णढंगसेनिपटाराकियाजाएगा।यदिपक्ष 21 दिनोंकेभीतरआपसीपरामर्शसेविवादकोसुलझानेमेंविफलरहतेहैं, तोऐसेविवाद, मतभेद, प्रश्नयादावेकिसीभीपक्षद्वारामध्यस्थताकेमाध्यमसेसमाधानकेलिएभारतअंतर्राष्ट्रीयमध्यस्थताकेन्द्रयामध्यस्थोंकेपैनलमेंसेपक्षोंद्वारापरस्परसहमतएकमात्रमध्यस्थकेपासभेजेजाएंगे।मध्यस्थताकापुरस्कारअंतिमहोगाऔरपक्षोंपरबाध्यकारीहोगा।मध्यस्थता कास्थानकोच्चि, केरल, भारतमेंहोगाऔरमध्यस्थताकीकार्यवाहीभारतअंतर्राष्ट्रीयमध्यस्थताकेन्द्रअधिनियम 2019 / भारतीयमध्यस्थताऔरसुलहअधिनियम 1996 यावर्तमानमेंलागूकिसीवैधानिकसंशोधनयापुनः अधिनियमनकेअनुसारकोच्चि, केरल, भारतमेंआयोजितकीजाएगी।

जबअनुबंधविदेशीविक्रेताकेसाथहोताहै, तोविक्रेताकेपासभारतअंतर्राष्ट्रीयमध्यस्थताकेन्द्रअधिनियम 2019 / भारतीयमध्यस्थताऔरसुलहअधिनियम, 1996 / UNCITRAL (अंतर्राष्ट्रीयव्यापारकानूनमध्यस्थतापरसंयुक्तराष्ट्रआयोग) मध्यस्थतानियमोंकेप्रावधानोंकेअनुसारमध्यस्थताचुननेकाविकल्पहोताहै।

ARBITRATION OF DISPUTES: -

All disputes, differences, questions and claims arising out of, under or touching upon this Tender /Agreement/ Purchase Order/ Work Order shall be settled amicably between the parties through mutual discussion. If the parties fail to resolve the dispute by such mutual consultation within 21 days, then such disputes, difference, questions or claims shall be referred for resolution through arbitration by either of the parties to the India International Arbitration Centre or a Sole Arbitrator mutually agreed upon by the parties from a panel of arbitrators. The award of Arbitration shall be final and binding on the parties. The seat of the Arbitration shall be at Kochi, Kerala, India and the proceedings of the arbitration shall be held at Kochi, Kerala, India in accordance with the India International Arbitration Centre Act 2019 / Indian Arbitration & Conciliation Act 1996 or any statutory modification or re-enactment thereof for the time being in force.

When the contract is with foreign vendor, the vendor has the option to choose arbitration in accordance with the provisions of The India International Arbitration Centre Act 2019 / The Indian Arbitration and Conciliation Act, 1996 / UNCITRAL (United Nations Commission on International Trade Law Arbitration) Arbitration Rules."

17. **क्षेत्राधिकार:-** इसअनुबंधकेअंतर्गतयाइसकेसंबंधमेंउत्पन्नहोनेवालेसभीप्रश्न, विवादयामतभेदकेवलएर्नाकुलम, केरल, भारतकेन्यायालयोंकेअनन्यक्षेत्राधिकारकेअधीनहोंगे।

JURISDICTION: - All questions, disputes or differences arising under or in connection with this contract shall be subject to the exclusive jurisdiction of the courts in Ernakulam, Kerala, India only.

18. बोलीकेसभीपृष्ठोंपरहस्ताक्षरऔरमुहरलगाना: - विक्रेताकोप्रस्तुतबोलियोंकेसभीपृष्ठोंकोविधिवतभरनाहोगा, हस्ताक्षरकरनाहोगाऔरमुहरलगानीहोगी, अन्यथाबोलियांअस्वीकृतकरदीजाएंगी।

SIGNING AND SEALING ON ALL PAGES OF BID: - The vendor shall duly fill, sign and seal on all the pages of the bids submitted failing which bids are liable to be rejected.

19. एमएसएमईव्यवसायकेविकासमेंसहायताकेलिएसामान्यजानकारी :-
 भारतसरकारएमएसएमईव्यवसायोंकीगुणवत्ताऔरस्थिरताकोबढ़ानेकेलिएदोउत्कृष्टअवसरप्रदानकरतीहै -
 जेडईडीप्रमाणन (शून्यदोषशून्यप्रभाव) औरएमएसएमईप्रतिस्पर्धी (लीन) योजना -
 दोनोंकोउत्पादकीगुणवत्तामेंसुधार,
 प्रतिस्पर्धात्मकताबढ़ानेऔरसरकारीलाभोंतकपहुंचप्रदानकरनेकेलिएडिज़ाइनकियागयाहै।
 पात्रएमएसएमईऑनलाइनपोर्टल: <https://zed.msme.gov.in/>
 केमाध्यमसेआवेदनकरसकतेहैं। <https://lean.msme.gov.in/> .

GENERAL INFORMATION TO SUPPORT THE GROWTH OF MSME BUSINESS: -

" The Government of India offers two excellent opportunities to elevate the quality and sustainability of MSME businesses—the ZED Certification (Zero Defect Zero Effect) and the MSME Competitive (Lean) Scheme—both designed to improve product quality, enhance competitiveness, and provide access to government benefits."

Eligible MSMEs shall apply through online portal: <https://zed.msme.gov.in/>/<https://lean.msme.gov.in/>.

20. नोट:-

आवश्यकताएनआईसीऔरजीईएमपोर्टलदोनोंकेमाध्यमसेभीजारीकीजाएगीऔरऑर्डरदोनोंपोर्टलोंकेखिलाफप्राप्ततकनीकी रूपसेस्वीकारकिएप्रस्तावोंकेबीचसबसेअधिकप्रतिस्पर्धीप्रस्तावपरतयकियाजाएगा।

NOTE :- The requirement will also be floated through both NIC and GeM portal and order will be finalized on the most competitive offer among the technically accepted offer received against both the portal.

वाणिज्यिक शब्द प्रारूप COMMERCIAL TERM FORMAT

(कृपया नीचे दिए गए विवरण को अपने लेटरहेड में भरें और अपनी बोली के साथ अपलोड करें)

(Please fill up the details mentioned below in your letter head and upload along with your bid)

जेम पोर्टल के माध्यम से ऑफर के लिए (केवल जेम मानक नियम और शर्तों के अनुसार, कोई विचलन की अनुमति नहीं होगी) FOR OFFERS THROUGH GEM PORTAL (AS PER GEM STANDARD TERMS AND CONDITIONS ONLY, NO DEVIATION WILL BE ALLOWED)	भुगतान की अवधि एचओसीएल अम्बलमुगल में हमारी साइट पर सामग्री की प्राप्ति और स्वीकृति की तारीख से 30 दिनों के भीतर है। PAYMENT TERM IS WITHIN 30 DAYS FROM THE DATE OF RECEIPT & ACCEPTANCE OF MATERIAL AT OUR SITE AT HOCL AMBALAMUGAL. उद्धृत दर में जीएसटी और साइट पर सामग्री पहुंचाने का भाड़ा शुल्क शामिल होना चाहिए RATE QUOTED SHOULD BE INCLUSIVE OF GST AND FREIGHT CHARGES TO DELIVER THE MATERIAL AT SITE
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क्रम संख्या Sl.No	आवश्यक विवरण DETAILS REQUIRED	
1	संगठन का नाम और पता Name and Address of Organization	
2	फोन नंबर Phone No	
3	जीएसटीआईएन GSTIN	
4	पत्राचार के लिए ई-मेल आईडी E-mail id for correspondence	
5	संपर्क व्यक्ति का नाम और मोबाइल नंबर Contact Person Name and Mobile No	
6	क्या एमएसएमई/एनएसआईसी के साथ पंजीकृत हैं (यदि हां तो कृपया दस्तावेजी प्रमाण संलग्न करें): Whether registered with MSME/NSIC (If so, pl. enclose documentary proof):	
7	क्या प्रस्तावित वस्तु का निर्माता Whether manufacturer of offered item	☐ हाँ Yes ☐ नहीं No
8	ऑफर की वैधता Validity of offer	
9	वितरण अवधि Delivery period	
10	आपूर्ति के साथ प्रदान किए गए प्रमाण पत्र, यदि कोई हो Certificates provided along with supply, if any	☐ हाँ Yes ☐ नहीं No
11	विनिर्देश में विचलन, यदि कोई हो Deviation in specification, if any	

मैं/हम यहाँ पुष्टि करते हैं कि मुझे/हमें अतीत में किसी भी सार्वजनिक क्षेत्र के उपक्रम/सरकारी संगठन द्वारा काली सूची में नहीं डाला गया है।।।
We here by confirm that, I/We have not been blacklisted in the past by any Public Sector Undertakings/
Government organizations.

हस्ताक्षर और मुहर Signature and Stamp

अनुबंध IV – बी ANNEXURE IV – B

(कृपया इस शीट को भरें और वाणिज्यिक/तकनीकी बोली में जमा करें)
(KINDLY FILL THIS SHEET AND SUBMIT IN -COMMERCIAL/TECHNICAL BID)

बोलीदाता का नाम Name of Bidder:		
क्रम संख्या Sl. No.	वाणिज्यिक खंड Commercial Clauses	बोलीदाता की पुष्टि (कृपया अपनी पुष्टि के आगे √ लगायें) Bidder Confirmation (Please put √ in front of your confirmation)
1	क्या बोलीदाता (स्वामित्व संस्था, साझेदारी फर्म, कंपनी) वर्तमान में अवकाश सूची/काली सूची/डी-लिस्टेड में है या किसी सार्वजनिक क्षेत्र के उपक्रम/सरकारी संगठन में अवकाश सूची/काली सूची/डी-लिस्टेड में रखा गया है। यदि हाँ, तो विवरण दें। Whether bidder (a proprietary concern, Partnership Firm, Company) is currently on holiday list/black list/de-listed or has been put on holiday/blacklisted/de-listed at any PSU/govt. Organization. If so, give details.	☐ हाँ, हम अवकाश सूची/काली सूची/डी-सूची में हैं Yes, we are on holiday List/Black List/De-List ☐ नहीं No
2i	क्या पार्टी सूक्ष्म/लघु/मध्यम उद्यम अधिनियम 2006 के अंतर्गत पंजीकृत है (कृपया प्रमाण प्रस्तुत करें) Whether the party is registered under Micro/Small/Medium Enterprises act 2006 (Please furnish the proof)	☐ सूक्ष्म Micro ☐ मध्यम Medium ☐ छोटा Small ☐ नहीं No
2-ii	एमएसई बोलीदाता की स्थिति Status of MSE Bidder	☐ निर्माता Manufacturer ☐ सेवाएँ Services ☐ लागू नहीं Not Applicable
2-iii	क्या एमएसई बोलीदाता स्वयं द्वारा निर्मित उत्पाद की पेशकश कर रहा है? Whether MSE bidder is offering product manufactured by him/her	☐ हाँ Yes ☐ नहीं No
3i	सभी एमएसई बोलीदाताओं को सीपीपी पोर्टल पर अपना यूएम नंबर पंजीकृत/घोषित करना होगा और इस पंजीकरण/घोषणा की प्रति प्रस्ताव के साथ संलग्न करनी होगी; ऐसा न करने पर ऐसे बोलीदाता एमएसएमई आदेश, 2012 के लिए पीपी नीति के अनुसार लाभ नहीं उठा पाएंगे। <u>एसएसआई/एमएसएमई/एनएसआईसी/यूएम/डीआईसी पंजीकरण प्रमाणपत्र All MSE bidders shall register / declare their UAM Number on CPP Portal and copy of this registration / declaration shall be attached with the offer; failing which such bidders will not be able to enjoy benefits as per PP Policy for MSME order, 2012.</u> <u>SSI/MSME/NSIC/UAM /DIC registration certificate</u>	☐ यू ए एम नंबर का उल्लेख करें Mention UAM Number ☐ लागू नहीं Not Applicable
3-ii	खंड संख्या 3i के विरुद्ध वैध दस्तावेज़ प्रस्तुत किया गया Submitted valid document against clause no 3i	☐ प्रस्तुत Submitted ☐ लागू नहीं Not Applicable

4i	क्या "एमएसएमई" उद्यम का स्वामी एससी/ एसटी वर्ग से है (कृपया सक्षम प्राधिकारी द्वारा जारी जाति प्रमाण पत्र संलग्न करें) Whether the proprietor of "MSME" enterprise is from SC/ST category (Please attach caste certificate issued by competent authority)	☐ हाँ Yes ☐ नहीं No
4ii	क्या "एमएसएमई" उद्यम की मालिक महिला है (अर्थात महिला स्वामित्व, या साझेदारी/निजी लिमिटेड कंपनियों के मामले में न्यूनतम 51% शेयर धारक) Whether the proprietor of "MSME" enterprise is woman (i.e. Woman proprietorship, or holding minimum 51% shares in case of Partnership/Private Limited Companies)	☐ हाँ Yes ☐ नहीं No
4iii	खंड संख्या 4ii के विरुद्ध प्रस्तुत प्रमाण पत्र Submitted certificate against clause no 4ii	☐ प्रस्तुत Submitted ☐ लागू नहीं Not
5	पूछताछ के सभी नियमों और शर्तों से सहमत: इसके द्वारा यह कहा जाता है कि प्रस्तुत उद्धरण/प्रस्ताव जांच के विरुद्ध जारी किए गए दस्तावेजों के पूर्ण अनुपालन में है और यह भी पुष्टि की जाती है कि जांच के अनुसार सभी नियमों और शर्तों से कोई विचलन नहीं है। जांच दस्तावेजों में उल्लिखित एचओसीएल के मानक नियमों और शर्तों को अस्वीकार करने या उनसे विचलन करने पर प्रस्ताव को अस्वीकार किया जा सकता है, स्पष्टीकरण के लिए कोई पत्राचार नहीं किया जाएगा। AGREED TO ALL TERMS AND CONDITIONS OF ENQUIRY: It is hereby stated that the quotation/offer submitted is in full compliance with the documents issued against the enquiry and also further confirmed that there is no deviation from all the terms and conditions as per the enquiry. Non-acceptance or deviation to HOCL's standard terms and conditions mentioned in enquiry documents may lead to rejection of offer, no correspondence shall be done for clarifications	☐ सहमत Agreed ☐ सहमत नहीं Not Agreed
दिनांक DATE: _____ बोलीदाता के हस्ताक्षर और मुहर SIGN AND STAMP OF BIDDER _____		

बोलीसुरक्षाघोषणा
BID SECURITY DECLARATION

निविदासंख्या _____ केविरुद्धबोलीकेसाथप्रस्तुतकियाजानेवालाअनुलग्नक

ANNEXURE TO BE SUBMITTED ALONG WITH THE BID AGAINST TENDER
NO _____

मैं/हम

.....एतद्वाराघोषणाकरता/करतीहूँकि:

I/We.....hereby declare that:

1. मैंनिर्धारितअवधि/वैधताअवधिकेभीतरनिविदाकोरद्द नहींकरूंगायाउद्धृतदरोंमेंवृद्धि नहींकरूंगा।
I will not revoke the tender within the stipulated period/ validity period OR increase the quoted rates.
2. क्रयआदेशप्राप्तहोनेपरमैंकामशुरूकरदूंगा।
I will commence the work on receipt of Purchase Order.
3. मैंनिविदाकीवैधताअवधिकेदौराननिविदाकोवापस नहींलूंगा, उसमेंसंशोधन नहींकरूंगा,
याकिसीभीप्रकारसेनिविदाकोक्षति नहींपहुंचाऊंगायाउसकामूल्य कम नहींकरूंगा।
I will not withdraw or amend the tender or impair or derogate from the tender in any respect within the period of validity of the tender.
4. मैंनिर्दिष्टअवधिकेभीतरआवश्यकनिष्पादनसुरक्षाप्रस्तुत करूंगा।
I will furnish the required performance security within the specified period.

बोलीलगानेवालेकानामऔरपता
NAME AND ADDRESS OF THE BIDDER**जगहPLACE:****तारीखDATE:****बोलीलगानेवालेकेहस्ताक्षरऔरमुहर**
SIGNATURE AND STAMP OF THE BIDDER

**भारतकेसाथभूमिसीमासाझाकरनेवालेदेशोंकेविक्रेताओंकाडीपीआईआईटीकेसाथअनिवार्यपंजीकरणसंबंधीधाराकाअ
नुपालन**

**COMPLIANCE TO CLAUSE W.R.T MANADATORY REGISTRATION OF VENDORS FROM
COUNTRIES SHARING LAND BORDER WITH INDIA, WITH DPIIT**

तारीख: Date:

जिसकिसीकोभीइससेसरोकारहो

TO WHOMSOEVER IT MAY CONCERNS

भारतकेसाथभूमिसीमासाझाकरनेवालेदेशकेबोलीदातासेखरीदपरप्रतिबंधशीर्षकवालाखंडपढ़ाहै।

"I have read The clause titled restrictions on procurement from a bidder of a country which shares a land border with India.

मैंप्रमाणितकरता/करतीहूँकिमेसर्स(बोलीदाताकानाम)
ऐसेदेशसेनहींहै

I certify that M/s.....(Name Bidder) is not from such a country

या।Or

मैंएतद्वाराप्रमाणितकरता/करतीहूँकिमेसर्स

.....(बोलीदाताकानाम)

उसदेशसेहैजिसकीसीमाभारतकेसाथलगतीहैऔरवहइससंबंधमेंसभीआवश्यकताओंकोपूराकरताहैतथाविचारकिएजानेकेयोग्यहै।
इसकेसाथवैधपंजीकरणप्रमाणपत्रसंलग्नहै।

I hereby certify that M/s.(name of Bidder)is from a country which shares land border with India and fulfills all requirements in this regard and is eligible to be considered. Enclosed herewith Valid Registration Certificate

या।Or

मैंएतद्वाराप्रमाणितकरता/करतीहूँकिमेसर्स (बोलीदाताकानाम)

ऐसेदेशसेहैजिसकीसीमाभारतकेसाथलगतीहै।हालाँकि,

पंजीकरणकीयहआवश्यकताउनबोलीदाताओंपरलागूनहींहोगीजिन्हेंभारतसरकारनेऋणदियाहैयाजहाँभारतसरकारपरियोजनाओं केविकासमेंलगीहुईहै।इससंबंधमेंदस्तावेजीसाक्ष्यसंलग्नहैं।

I hereby certify that M/s.....(Name of Bidder) is from such a country which shares land border with India, however the said requirement of registration will not be applicable to bidders as Govt. of India has extended lines of credit or in which Govt. of India is engaged in development of projects. Enclosed herewith documentary evidence in this regard

हमपुष्टिकरतेहैंकियदिहसिद्धहोजाताहैकिइसअनुबंधकेलिएप्रतिस्पर्धाकरतेसमयहमनेउपरोक्तखंडकेअनुसरणमेंकोईगलतजानकारीप्रदानकीहैतोहमारीबोलीअस्वीकारकरदीजाएगी।

We confirm that if it is established that we have provided any false information in pursuance to above clause, while competing for this contract then our Bid shall be rejected.

हमपुष्टिकरतेहैंकियदिहसिद्धहोजाताहैकिइसअनुबंधकेलिएप्रतिस्पर्धाकरतेसमयहमनेउपरोक्तखंडकेअनुसरणमेंकोईगलतजानकारीप्रदानकीहैतोहमारीबोलीअस्वीकारकरदीजाएगी।

We further confirm that, if it is established that we have not complied with terms of aforesaid clause, during execution of contract, this would be a sufficient ground for immediate termination of the contract as per tender provision and shall be dealt accordingly

बोलीलगानेवालेकानामName of the Bidder

बोलीलगानेवालेकीमुहरऔरहस्ताक्षर Stamp& Signature of the Bidder

अनुबंध- VII ANNEXURE-VII

ऑनलाइन बोली प्रस्तुत करने के लिए निर्देश Instructions for Online Bid Submission

बोली दाताओं को वैध डिजिटल हस्ताक्षर प्रमाण पत्रों का उपयोग करके सीपीपी पोर्टल पर इलेक्ट्रॉनिक रूप से अपनी बोलियों की सॉफ्ट प्रतियां प्रस्तुत करना आवश्यक है। नीचे दिए गए निर्देश सीपीपी पोर्टल पर पंजीकरण करने में बोली दाताओं की सहायता करने, आवश्यकताओं के अनुसार अपनी बोलियां तैयार करने और सीपीपी पोर्टल पर ऑनलाइन अपनी बोलियां जमा करने के लिए हैं। सीपीपी पोर्टल पर ऑनलाइन बोलियां जमा करने के लिए उपयोगी जानकारी <https://eprocure.gov.in/eprocure/app> पर प्राप्त की जा सकती है। The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. Information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>

पंजीकरण REGISTRATION

1) बोली दाताओं को सीपीपी पोर्टल पर ऑनलाइन बोली दाता नामांकन लिंक पर क्लिक करके केन्द्रीय सार्वजनिक खरीद पोर्टल यूआरएल : <https://eprocure.gov.in/eprocure/app> के ई-प्रोक्योरमेंट मॉड्यूल पर नामांकन करना आवश्यक है जो निःशुल्क है। Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.

2) नामांकन प्रक्रिया के हिस्से के रूप में, बोली दाताओं को एक अद्वितीय उपयोगकर्ता नाम चुनने और अपने खातों के लिए एक पासवर्ड सौंपने की आवश्यकता होगी। As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

3) बोली दाताओं को सलाह दी जाती है कि वे पंजीकरण प्रक्रिया के हिस्से के रूप में अपना वैध ईमेल पता और मोबाइल नंबर पंजीकृत करें। इन का उपयोग सीपीपी पोर्टल से किसी भी संचार के लिए किया जाएगा। Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

4) नामांकन पर, बोली दाताओं को सीपीपी पोर्टल पर नामांकन प्राप्त करने के लिए सीपीपी पोर्टल पर नामांकन प्रमाण पत्र हस्ताक्षर कुंजी उपयोग के साथ कक्षा III प्रमाण पत्र पंजीकृत करना होगा। उदाहरण के लिए एसआईएफवाई/एनकोड/ईएमयूडीएचआरएआदि। (, उनकी प्रोफाइल के साथ। Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

5) बोली दाता द्वारा केवल एक वैध डीएससी पंजीकृत किया जाना चाहिए। कृपया ध्यान दें कि बोली दाता यह सुनिश्चित करने के लिए जिम्मेदार हैं कि वे अपने डीएससी को दूसरों को उधार नहीं देते हैं जिससे दुरुपयोग हो सकता है। Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.

6) बोली लगाने वाला अपने उपयोगकर्ता आईडी / पासवर्ड और डीएससी / ई-टोकन का पासवर्ड दर्ज करके सुरक्षित लॉग-इन के माध्यम से साइट पर लॉग इन करता है। Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

निविदादस्तावेजोंकीखोज SEARCHING FOR TENDER DOCUMENTS

1)सीपीपीपोर्टलमेंविभिन्नखोजविकल्पबनाएगएहैं,ताकिबोलीदाताओंकोकईमापदंडोंद्वारासक्रियनिविदाओंकीखोजकरनेमेंसुविधा मिलसके।इनमापदंडोंमेंनिविदाआईडी, संगठनकानाम, स्थान, तारीख, मूल्यआदिशामिलहोसकतेहैं।निविदाओंकेलिएउन्नतखोजकाएकविकल्पभीहै, जिसमेंबोलीदाताकईखोजमापदंडोंजैसेसंगठनकानाम, अनुबंधकारूप, स्थान, तारीख, अन्यकीवर्डआदिकोजोड़सकतेहैं।सीपीपीपोर्टलपरप्रकाशितनिविदाकीखोजकरना। There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2)एकबारजबबोलीदाताओंनेउननिविदाओंकाचयनकरलियाहैजिनमेंउनकीरुचिहै,तोवेआवश्यकदस्तावेजों/निविदाअनुसूचियोंको डाउनलोडकरसकतेहैं।इननिविदाओंकोसंबंधित'मेरीनिविदाओं' फ़ोल्डरमेंस्थानांतरितकियाजासकताहै।यहसीपीपीपोर्टलकोएसएमएस / ई-मेलकेमाध्यमसेबोलीदाताओंकोसूचितकरनेमेंसक्षमबनाएगायदिनिविदादस्तावेजकोकोईशुद्धिपत्रजारीकियागयाहै।Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document

3)यदिबोलीदाताहेल्पडेस्कसेकोईस्पष्टीकरण/सहायताप्राप्तकरनाचाहतेहैं,तोबोलीदाताकोप्रत्येकनिविदाकोसौंपीगईविशिष्टनिविदा आईडीकानोटकरनाचाहिए।The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

बोलियोंकीतैयारी PREPARATION OF BIDS

1)बोलीदाताकोअपनीबोलियांजमाकरनेसेपहलेनिविदादस्तावेजपरप्रकाशितकीसीभीशुद्धिपत्रकोध्यानमेंरखनाचाहिए। Bidder should take into account any corrigendum published on the tender document before submitting their bids

2)कृपयाबोलीकेहिस्सेकेरूपमेंप्रस्तुतकिएजानेवालेआवश्यकदस्तावेजोंकोसमझनेकेलिएनिविदाविज्ञापनऔरनिविदादस्तावेजको ध्यानसेदेखें।कृपयाउनकवरोंकीसंख्यानोटकरेंजिनमेंबोलीदस्तावेजजमाकिएजानेहैं,दस्तावेजोंकीसंख्या जिसमेंप्रस्तुतकिएजानेवालेप्रत्येकदस्तावेजकेनामऔरसामग्रीशामिलहैं।इनमेंसेकीसीभीविचलनसेबोलीकीअस्वीकृतिहोसकतीहै। Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3)बोलीदाता,अग्रिमरूपसे,निविदादस्तावेज/अनुसूचीमेंदर्शाएगएअनुसारप्रस्तुतकिएजानेवालेबोलीदस्तावेजोंकोतैयारकरनाचाहिए औरआमतौरपर,वेपीडीएफ/एक्सएलएस/आरएआर/डीडब्ल्यूएफ/जेपीजीप्रारूपोंमेंहोसकतेहैं।बोलीदस्तावेजोंकोकालेऔरसफेद विकल्पकेसाथ100डीपीआईकेसाथस्कैनकियाजासकताहैजोस्कैनकिएगएदस्तावेजकेआकारकोकमकरनेमेंमददकरताहै।)

Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) मानक दस्तावेजों के एक ही सेट को अपलोड करने में आवश्यक समय और प्रयास से बचने के लिए, जिन्हें प्रत्येक बोली के एक हिस्से के रूप में प्रस्तुत किया जाना आवश्यक है, ऐसे मानक दस्तावेजों को अपलोड करने का प्रावधान) उदाहरण के लिए। पैन कार्ड कॉपी, वार्षिक रिपोर्ट, लेखापरीक्षक प्रमाण पत्र आदि (बोली दाताओं को प्रदान किया गया है। बोली दाता ऐसे दस्तावेजों को अपलोड करने के लिए उन के लिए उपलब्ध "माई स्पेस" या "अन्य महत्वपूर्ण दस्तावेज" क्षेत्र का उपयोग कर सकते हैं। इन दस्तावेजों को बोली जमा करने के समय सीधे "माई स्पेस" क्षेत्र से प्रस्तुत किया जा सकता है, और इसे बार-बार अपलोड करने की आवश्यकता नहीं है। इससे बोली प्रस्तुत करने की प्रक्रिया के लिए आवश्यक समय में कमी आएगी। To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

नोट: Note: मेरा दस्तावेज स्थान केवल अपलोड करने की प्रक्रिया को आसान बनाने के लिए बोली दाताओं को दिया गया एक भंडार है। यदि बोली दाता ने मेरे दस्तावेज स्थान में अपने दस्तावेज अपलोड कर दिए हैं, तो यह स्वचालित रूप से सुनिश्चित नहीं करता है कि ये दस्तावेज तकनीकी बोली का हिस्सा हैं। My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

बोलियां प्रस्तुत करना SUBMISSION OF BIDS

1) बोली दाता को बोली प्रस्तुत करने के लिए पहले से ही साइट में लॉग इन करना चाहिए ताकि वे बोली को समय पर अपलोड कर सकें अर्थात् बोली प्रस्तुत करने के समय पर या उस से पहले। अन्य मुद्दों के कारण किसी भी देरी के लिए बोली लगाने वाला जिम्मेदार होगा।) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) बोली दाता को निविदा दस्तावेज में दर्शाए अनुसार एक एक करके आवश्यक बोली दस्तावेजों पर डिजिटल रूप से हस्ताक्षर करना और अपलोड करना होगा। The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) बोली दाता को लागू निविदा शुल्क/ईएमडी का भुगतान करने के लिए भुगतान विकल्प को ऑफलाइन के रूप में चुनना होगा और साधन का विवरण दर्ज करना होगा। Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.

4) बोली दाता को निविदा दस्तावेज में निर्दिष्ट निर्देशों के अनुसार ईएमडी तैयार करनी चाहिए। मूल को संबंधित अधिकारी को व्यक्तिगत रूप से तैनात/कूरियर/दिया जाना चाहिए, जो बोली जमा करने की अंतिम तिथि तक यानि निविदा दस्तावेजों में निर्दिष्ट अनुसार नवीनतम है। भौतिक रूप से भेजे गए डीडी/किसी अन्य स्वीकृत साधन का विवरण, स्कैन की गई प्रति में उपलब्ध विवरण और बोली जमा करने के समय दर्ज किए गए डेटा से मेल खाना चाहिए। अन्यथा अपलोड की गई बोली को अस्वीकार कर दिया जाएगा। Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) बोली दाताओं से अनुरोध है कि वे नोट करें कि उन्हें आवश्यक रूप से प्रदान किए गए प्रारूप में अपनी वित्तीय बोलियां प्रस्तुत करनी चाहिए और कोई अन्य प्रारूप स्वीकार्य नहीं है। यदि निविदा दस्तावेज के साथ मूल्य बोली को मानक बीओक्यू प्रारूप के रूप में दिया गया है, तो इसे डाउनलोड किया जाना है और सभी बोली दाताओं द्वारा भरा जाना है। बोली दाताओं को बीओक्यू फ़ाइल डाउनलोड करने, इसे खोलने और अपने संबंधित वित्तीय उद्धरणों और अन्य विवरणों) जैसे बोली दाता का नाम (के साथ सफेद रंग) असुरक्षित (

कोशिकाओंको पूरा करने की आवश्यकता होती है। कोई अन्य कोशिकाएं नहीं बदलनी चाहिए। एक बार विवरण पूरा हो जाने के बाद, बोली दाता को इसे सहेजना चाहिए और फ़ाइल नाम बदले बिना,

इसे ऑनलाइन जमा करना चाहिए। यदि बीओक्यूफ़ाइल को बोली दाता द्वारा संशोधित पाया जाता है,

तो बोली को अस्वीकार कर दिया जाएगा। Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) सर्वर समय जो बोली दाताओं के डैशबोर्ड पर प्रदर्शित किया जाता है (को बोली दाताओं द्वारा बोलियां प्रस्तुत करने, बोलियां खोलने आदि के लिए समय सीमा को संदर्भित करने के लिए मानक समय माना जाएगा। बोली प्रस्तुत करने के दौरान बोली दाताओं को इस बार का पालन करना चाहिए। The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) डेटा की गोपनीयता सुनिश्चित करने के लिए बोली दाताओं द्वारा प्रस्तुत किए गए सभी दस्तावेजों को पीकेआईएनक्रिप्शन तकनीकों का उपयोग करके एन्क्रिप्ट किया जाएगा। दर्ज किए गए डेटा को बोली खोलने के समय तक अनधिकृत व्यक्तियों द्वारा नहीं देखा जा सकता है। बोलियों की गोपनीयता सुरक्षित सॉफ्टवेयर 128 बिट एन्क्रिप्शन तकनीक का उपयोग करके बनाए रखी जाती है। संवेदनशील क्षेत्रों का डेटा भंडारण एन्क्रिप्शन किया जाता है। सर्वर पर अपलोड किए गए किसी भी बोली दस्तावेज को सिस्टम जनित सममित कुंजी का उपयोग करके सममित एन्क्रिप्शन के अधीन किया जाता है। इसके अलावा यह कुंजी खरीदारों/बोली खोलने वाले की सार्वजनिक चाबियों का उपयोग करके असममित एन्क्रिप्शन के अधीन है। कुल मिलाकर, अपलोड किए गए निविदा दस्तावेज अधिकृत बोली खोलने वालों द्वारा निविदा खोलने के बाद ही पठनीय हो जाते हैं। All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) अपलोड किए गए निविदा दस्तावेज अधिकृत बोली खोलने वालों द्वारा निविदा खोलने के बाद ही पठनीय हो जाते हैं। All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized

9) बोलियों के सफल और समय पर प्रस्तुत करने पर) अर्थात् पोर्टल में "फ्रीज बोली सबमिशन" पर क्लिक करने के बाद, पोर्टल एक सफल बोली प्रस्तुत करने का संदेश देगा और बोली सारांश बोली संख्या के साथ प्रदर्शित किया जाएगा। और अन्य सभी प्रासंगिक विवरणों के साथ बोली जमा करने की तारीख और समय। Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) बोली सारांश को बोली प्रस्तुत करने की पावती के रूप में मुद्रित और रखा जाना है। इस पावती का उपयोग किसी भी बोली खोलने की बैठक के लिए प्रवेश पास के रूप में किया जा सकता है। The bid summary has to be printed and kept as an

acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

बोलीदाताओंकोसहायता ASSISTANCE TO BIDDERS

- 1) निविदादस्तावेजसेसंबंधितकोईभीप्रश्नऔरउसमेंनिहितनियमऔरशर्तोंनेविदामेंइंगितनिविदायासंबंधितसंपर्कव्यक्तिकेलिएनिविदाआमंत्रितकरनेवालेप्राधिकारीकोसंबोधितकीजानीचाहिए। Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) ऑनलाइनबोलीप्रस्तुतकरनेकीप्रक्रियायासामान्यरूपसेसीपीपीपोर्टलसेसंबंधितप्रश्नोंसेसंबंधितकिसीभीप्रश्नको24x7 सीपीपीपोर्टलहेल्पडेस्कपरनिर्देशितकियाजासकताहै। Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.